



3002^{Q&As}

Avaya IP Office™ Platform Configuration and Maintenance Exam

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QUESTION 1

A company with 500 users has a single IP Office Server Edition providing telephony, presence and Instant Messaging, UMS, Conferencing, and Mobility support. They are buying a remote company with 400 users. They want to support all the IP Office features for everyone. To maintain Avaya support, what must be added to their server Edition?

- A. Application Server
- B. Advanced Edition
- C. IP Office 500V2
- D. VCM licenses

Correct Answer: D

QUESTION 2

Which configuration areas are required to be configured by Hot Desking users, Agents, and all VoIP device users?

- A. Telephony-Supervisor Settings
- B. Services
- C. Mobility
- D. User Rights
- E. Extension

Correct Answer: D

QUESTION 3

Which outcome can be prevented with a correctly configured multi-site SCN solution?

- A. Compromised ACD routes
- B. Oversubscribed VMPro ports
- C. Oversubscribed VoiceMail storage
- D. tromboned calls

Correct Answer: A

QUESTION 4

When implementing a fully integrated multi-site network using only IP500 control units, which license is required to be



on all sites?

- A. Preferred Edition Messaging
- B. IP500 Voice Networking Channels
- C. IP500 IP Office Multi-Site Network
- D. Advanced Small Community Networking

Correct Answer: B

QUESTION 5

Secure Digital (SD) card commands can be invoked from which two sources? (Choose two.)

- A. One-X® Portal
- B. IP Office Manager
- C. System Status Application
- D. VoiceMail Pro Client
- E. One-X® Portal for IP Office

Correct Answer: BC

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