



3002^{Q&As}

Avaya IP Office™ Platform Configuration and Maintenance Exam

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QUESTION 1

A user at a remote IP Office site calls in to discuss a voicemail issue. You launch the Manager program to see your multi-site IP Office network, but only your local IP Office appears.

What is causing this problem?

- A. The WAN connections are down.
- B. The remotes are doing a reboot.
- C. The Unit/Broadcast address is 255.255.255.255.
- D. Your login is not correct.

Correct Answer: A

QUESTION 2

What do Distributed Voicemail Pro and the Central Voicemail Pro use to communicate?

- A. SCN
- B. SIP
- C. PRI
- D. RIPv2

Correct Answer: A

QUESTION 3

Which outcome can be prevented with a correctly configured multi-site SCN solution?

- A. Compromised ACD routes
- B. Oversubscribed VMPro ports
- C. Oversubscribed VoiceMail storage
- D. tromboned calls

Correct Answer: A

QUESTION 4

A customer is experiencing clipping and drop outs when speaking with a deskphone at remote site in an SCN.



Which two methods could a technician use to help identify the cause of the problem? (Choose two.)

- A. Watch QoS statistics in SSA.
- B. Change the Mode from A-law to u-Law.
- C. Compare calls to local and remote extensions.
- D. Change codecs in the IP Office.
- E. Use Monitor to observe Jitter and packet loss.

Correct Answer: AE

QUESTION 5

When using the System Status Application to troubleshoot an issue, which two are used for collecting data? (Choose two.)

- A. Snapshot
- B. Selective View
- C. Continuous Log
- D. Resource View
- E. Development Tracing

Correct Answer: AC

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