

## 3100<sup>Q&As</sup>

Avaya Aura Contact Recording and Avaya Aura Quality Monitoring Implementation Exam

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#### **QUESTION 1**

All release ox and later Avaya Aura? Communication Manager (CM) deployments support secure link access: SAL for remote access to the server and alarm notification from the server to the support engineer?

Which hardware or software is required at the customer site for SAL support of the CM server?

- A. SAL software is required and uses a separate SAL server.
- B. SAL software is required and uses a secure external modem.
- C. SAL software is part of System Platform and requires no additional hardware.
- D. SAL software is part of System Platform and uses a remote maintenance board (RMB) that must be installed in the server.

Correct Answer: C

#### **QUESTION 2**

Which ASA main menu option displays the capacity of the Communication Manager?

- A. Advanced
- B. Tasks
- C. General
- D. Fault and Performance

Correct Answer: C

#### **QUESTION 3**

Which command is needed to verify an Enhanced Call Forwarding destination?

- A. Change station xxxx
- B. Status station xxxx
- C. Add station xxxx
- D. Edit station xxxx

Correct Answer: B

#### **QUESTION 4**



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1: 2: 3: 4: 5: 6:	Grp FRL NPA PFX	Hop Toll	Del Digits Dgts S 1273 Intw On O	ione iser iser iser iser
1: 2: 3: 4: 5:		CA-TSC Request	Pest	ne ne ne ne

Consider the settings shown in exhibit displayed by using the display route ?pattern command. You must deny calls from users in COR 10 to use route pattern 1. What should the fault restriction level (FRL) for COR 10 be?

- A. 2
- B. 3
- C. 4
- D. 5
- E. 6

Correct Answer: A

#### **QUESTION 5**

In Communication Manager, in which way are alarms classified?

- A. By the number of times the alarms are recorded
- B. As a function of their effect on the system\\'s operation
- C. Whether the alarms are on-board or off-board
- D. By the number of errors that appear

Correct Answer: B

Reference:http://downloads.avaya.com/css/P8/documents/100059436(p. 38, alarm levels)

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