



Avaya Aura Contact Recording and Avaya Aura Quality Monitoring Implementation Exam

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# **QUESTION 1**

	LIST TRACE	ige 1
tine	data	
08:51:18 08:51:18 08:51:19 08:51:19 08:51:23 08:51:26 08:51:26 08:51:26 08:51:26 08:51:31 08:51:31 08:51:36 08:51:40 08:51:42	active station 1101 cid 0x1f G711A sstoff ps:20 rn:1/1 192.168.1.51:2198 192.168.1.1:2060 xoip: fax:Relay moden:off tty:US uid:0x2 cid:0x1f dial 1000 ring station 1000 cid 0x1f active station 1000 cid 0x1f conf/tran hold station 1000 cid 0x1f active station 1000 cid 0x20 dial 1001 ring station 1001 cid 0x20 transfer station 1000 cid 0x20 active station 1001 cid 0x20 idle station 1001 cid 0x20	

With reference to the list trace station 1101 printout shown in the exhibit, what statement describes what happened during the time period of the trace?

- A. Station 1101 called station, hung-up and finally called station 100.
- B. Station 1101 called station 1000, the unanswered call went to the voicemail, and finally station 1101 called 1001.
- C. Station 1101 called station 1000, and the station answered, then station 1000 transferred to call to station 1001.
- D. Station 1101 called station 1000, unanswered; the call covered the station 1001.

Correct Answer: C

#### **QUESTION 2**

Once the route pattern has been designated for ARS, what is the next step?

- A. Choose the AAR
- B. Choose the FAC
- C. Choose the network
- D. Choose the trunk group

Correct Answer: D

### **QUESTION 3**



You are adding five new digital stations in a branch office where there is a G450 media Gateway.

On which media Module do you look for available ports?

A. MM717

- B. MM711
- C. MM712
- D. MM714

Correct Answer: C

# **QUESTION 4**

Communication Manager Backups are done through the system management interface (SMI).

Which three statements about the Communication Manager backup function are correct? (Choose three)

A. The backup function creates two complete files on the internal hardware drive.

B. The backup function can create a file on a network device using protocols: SCP, SFTP, or FTP.

C. The backup function can encrypt the file with a pass phrase.

D. The backup is done dynamically and cannot be scheduled in advance.

E. The full Backup option does not do Save Transaction Command Automatically before creating the backup file.

Correct Answer: BCE

# **QUESTION 5**

Youare a technician responsible for an Avaya Aura?Communication Manager implementation. You need to connect your PC/laptop to the server for initial setup and administration, as well as, set up a PC/laptop for the customer for ongoing administration.

From the following list, which method is best used for on-site access to Communication Manager?

A. Through the service PC/laptop connected to the pre-configured CM IP address of 192.11.13.5

B. Through the service PC/laptop connected to the services port on the server using a crossover cable

C. Through the service PC/laptop connected to the services port on the server using a USB cable

D. Through the service PC/laptop connected to the Secure Access Link (SAL) interface on the server using a crossover cable

Correct Answer: B



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