

# 3100<sup>Q&As</sup>

Avaya Aura Contact Recording and Avaya Aura Quality Monitoring Implementation Exam

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## **QUESTION 1**

With respect to Avaya Aura? into which two categories does Communication Manager fit? (Choose two.)

- A. Architecture
- **B.** Communication Services
- C. Application
- D. Gateway

Correct Answer: AD

### **QUESTION 2**

Which setting in the system parameter feature screen will enable TTI to be applicable to both analog and digital stations?

- A. Terminal Trans. Init.? Y, TTI state = `voice\\', TTI enable = `y\\', TTI security code = `1709\\', CTI enabled = `n\\'.
- B. Terminal Trans. Init.? Y, TTI state =  $\hat{y}$ , TTI enable =  $\hat{y}$ , TTI security code = 1709, CTI enabled =  $\hat{y}$ .
- C. Terminal Trans. Init.? Y, TTI state = `vdata\\', TTI enable = `y\\', TTI security code = `1709\\', CTI enabled = `n\\'.
- D. Terminal Trans. Init.? Y, TTI state = `voice\\', TTI enable = `y\\', TTI security code = `1709\\', CTI enabled = `y\\'.

Correct Answer: D

## **QUESTION 3**

Communication Manager Backups are done through the system management interface (SMI).

Which three statements about the Communication Manager backup function are correct? (Choose three)

- A. The backup function creates two complete files on the internal hardware drive.
- B. The backup function can create a file on a network device using protocols: SCP, SFTP, or FTP.
- C. The backup function can encrypt the file with a pass phrase.
- D. The backup is done dynamically and cannot be scheduled in advance.
- E. The full Backup option does not do Save Transaction Command Automatically before creating the backup file.

Correct Answer: BCE

## **QUESTION 4**

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You are a technician responsible for an Avaya Aura? Communication Manager Implementation and you need to connect your PC/laptop to the server for Initial setup and administration, as well as setup a PC/laptop for the customer to do ongoing administration.

Which two methods are available for on-site access to the Communication Manager server? (Choose two.)

- A. through any PC on the customer\\'s LAN connecting to the predefined, static IP addresses for the communication server or the service PC
- B. through the service PC/laptop connected to the services port on the communication server using a crossover cable
- C. through the service PC/laptop connected to the services port on the communication server using a USB cable
- D. through the service PC/laptop connected to the SAL (secure access link) interface on the communication server using a crossover cable

Correct Answer: BD

## **QUESTION 5**

On the add trunk-group x form, what must match the DAC in the Dial Plan Analysis form?

A. FNPA

B. TAC

C. COS

D. Ext

Correct Answer: D

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