



# 3101<sup>Q&As</sup>

Avaya Aura® Communication Manager and CM Messaging -  
Embedded Maintenance and Troubleshooting Exam

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### QUESTION 1

A user is unable to complete a call and you have initially determined that the user dialed a valid number. You have replicated the conditions and have run a list trace station report; however you would like a complementary log file to confirm the report.

- A. Log manager debug trace
- B. Communication Manager restart log
- C. Linux syslog
- D. Linux access security log
- E. Linux scheduled task (CRON)

Correct Answer: A

Page 232 Maintenance Procedures for Communication Manager, Media Gateways and Servers

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### QUESTION 2

A user is a new employee of ABC Co. and their manager supplies them with 9600 desktop IP telephone and login information and tells the user to plug the cord into the jack near their desk. The user plugs in the telephone, lifts the handset, but there is no dial tone and call cannot be made.

What should the user do? (Choose two)

- A. Unplug the telephone and plug it back again.
- B. returns the telephone because it is defective
- C. Wait for the prompt for the extension number and password
- D. Plug the telephone into another jack.

Correct Answer: AC

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### QUESTION 3

If you need to investigate increased activity or unusual usage patterns, such as a heavy call volume on ports assigned to out-calling in Communication Manager Messaging, which report will help establish traffic trends?

- A. Network Load Daily Traffic Report
- B. Remote Message Daily Traffic Report
- C. Remote Messages Hourly Traffic



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D. Traffic-Snapshot Daily Report

Correct Answer: A

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#### QUESTION 4

Which two types of violations does the Communication Manager Security Violation Notification (SVN) feature monitor and report? (Choose two.)

- A. Media gateway login violations
- B. System Management Interface (SMI) login violations
- C. Trunk access code (TAC) violations
- D. Station security code violations
- E. Remote access barrier code violations

Correct Answer: BE

Reference Avaya Toll Fraud Security guide Page 98

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#### QUESTION 5

You are planning a Communication Manager update

What two methods can be used to determine whether the update is service affecting? (Choose two)

- A. Read the service-affecting conditions on the Patch Detail page in System Platform
- B. Read the service-affecting conditions on the Software Version page in the CM SMI
- C. Read the service-affecting conditions on the Manage Updates page in the CM SMI
- D. Read the service-affecting conditions in the PCN/PSN that accompanies the CM update.
- E. Read the service-affecting conditions on the Virtual Machine Management pages in System

Correct Answer: AD

74 Installing and Configuring Avaya Aura™ Communication Manager

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