

# 3101<sup>Q&As</sup>

Avaya Aura® Communication Manager and CM Messaging - Embedded Maintenance and Troubleshooting Exam

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#### **QUESTION 1**

You are planning a Communication Manager update

What two methods can be used to determine whether the update is service affecting? (Choose two)

- A. Read the service-affecting conditions on the Patch Detail page in System Platform
- B. Read the service-affecting conditions on the Software Version page in the CM SMI
- C. Read the service-affecting conditions on the Manage Updates page in the CM SMI
- D. Read the service-affecting conditions In the PCN/PSN that accompanies the CM update.
- E. Read the service-affecting conditions on the Virtual Machine Management pages In System

Correct Answer: AD

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#### **QUESTION 2**

You periodically run traffic measurement reports to monitor system performance. From the Administration/Messaging web interface Server reports menu, you select the following traffic measurements requirements: Type: Feature Cycle: Hourly Start Date: March 1 2011 Hour 8

If today is March 3 2011, what information would you expect the report to return?

- A. All features traffic information for March at 8 hour intervals
- B. Messaging features traffic information for March 1 Hour 8
- C. Answer features traffic information for the month of March
- D. All features traffic information for March 1 Hour 8

Correct Answer: D

#### **QUESTION 3**

A subscriber is connected to the server through a LAN session and accesses the subscriber mailbox using an email client but is not able to download message on

the client computer.

(Choose Two)

- A. Trusted Server Access = yes
- B. Trusted Server Access = no



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- C. MCAPI Message Transfer = yes
- D. MCAPI Message Transfer no

E. MCAPI Access = yes

Correct Answer: AC

#### **QUESTION 4**

Communication Manager Messaging (CMM) is down and upon checking the communication Manager Alarm log you find several trunk alarms associated with CMM trunk group.

Which document will be the most helpful to determine the meaning of alarm?

- A. Avaya Aura Communication manager Server Alarms
- B. Avaya Aura Communication manager Messaging Alarms and Errors
- C. Implementing Avaya Aura Communication Manager Messaging
- D. Maintenance Alarms for Avaya Aura Communication Manager, media gateways and servers

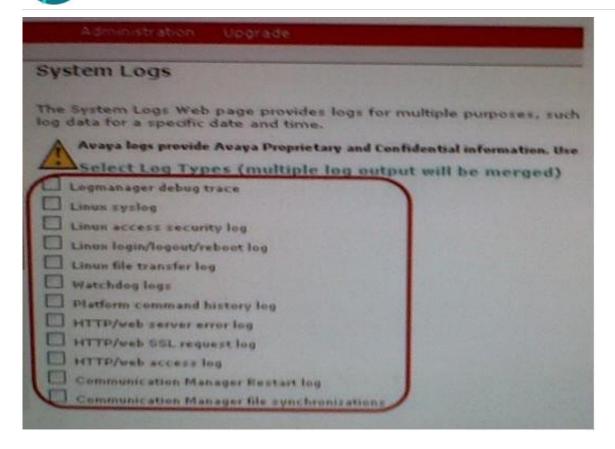
Correct Answer: A

Reference page: 6 Communication Manager Server Alarms

#### **QUESTION 5**

You have a problem with a system and you know that you need to view a log of captured data. However, you are unsure of what kind of information the logs on the Diagnostics > system Logs (SMI) page capture.

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With reference to the exhibit, which document contains descriptions of these logs?

- A. Communication Manager Alarms
- B. Communication manager Procedures
- C. Communication Manager server Alarms
- D. Communication Manager Denial Events

Correct Answer: C

Reference 03-602798 Communication Manager Server Alarms

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