



# 3101<sup>Q&As</sup>

Avaya Aura® Communication Manager and CM Messaging -  
Embedded Maintenance and Troubleshooting Exam

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### QUESTION 1

You are configuring a subscriber's mailbox and need to enable the call answer and other standard mailbox capabilities. Which type of permission should you choose to allow both capabilities?

- A. None
- B. Auto-attendant
- C. Bulletin-board
- D. Call-answer

Correct Answer: D

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### QUESTION 2

Avaya communication Manager utilizes several timers that facilitate gateway and endpoint recovery when either is disconnected from their respective resources. Which types of link recovery does Communication Manager Support?

- A. H.248 link loss recovery
- B. H. 323 link loss recovery
- C. Both H.248 and H.323 link loss recovery either
- D. Neither H.248 nor H.323 link loss recovery

Correct Answer: C

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### QUESTION 3

Occasionally, a user in network region 1 lifts the handset to call a user in network region 2, and although the active red and green lights are operable, there is no dial tone. Which two possible causes should you investigate? (Choose two.)

- A. IP Softphone not enabled on the station form
- B. H.323 and SIP endpoints are incompatible when used together
- C. DSP resources out of service
- D. Network Region incompatibly administered
- E. Station does not have a voice mailbox assigned

Correct Answer: CD

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#### QUESTION 4

Which command can you use to troubleshoot port network routing/tracing problems to devices greater than six hops away?

- A. tracert
- B. trace-route
- C. List trace
- D. /user/sbin/tracepath6

Correct Answer: B

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#### QUESTION 5

Which update methods would you use to perform a media gateway firmware update? .

- A. SAT with the Utility Server
- B. Branch Gateway CLI with the Utility Server
- C. Communication Manager SMI and HTTP
- D. Branch Gateway CLI with TFTP server
- E. Branch Gateway CLI with a HTTP server

Correct Answer: B

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