



3101^{Q&As}

Avaya Aura® Communication Manager and CM Messaging -
Embedded Maintenance and Troubleshooting Exam

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QUESTION 1

Communication Manager Messaging users are reporting that their message lights do not come on when broadcast messages are delivered to their mailboxes. How can this be resolved?

- A. Set up the broadcast mailbox to automatically turn on message notification.
- B. Change the subscriber broadcast permissions to "Both".
- C. Change the system administration screen so that the broadcast message is delivered during the "System Prime Time".
- D. Have the user turn on message notification when they create the broadcast message.

Correct Answer: C

QUESTION 2

Occasionally, a user in network region 1 lifts the handset to call a user in network region 2, and although the active red and green lights are operable, there is no dial tone. Which two possible causes should you investigate? (Choose two.)

- A. IP Softphone not enabled on the station form
- B. H.323 and SIP endpoints are incompatible when used together
- C. DSP resources out of service
- D. Network Region incompatibly administered
- E. Station does not have a voice mailbox assigned

Correct Answer: CD

QUESTION 3

A subscriber is connected to the server through a LAN session and accesses the subscriber mailbox using an email client but is not able to download message on

the client computer.

(Choose Two)

- A. Trusted Server Access = yes
- B. Trusted Server Access = no
- C. MAPI Message Transfer = yes
- D. MAPI Message Transfer - no



E. MCAPI Access = yes

Correct Answer: AC

QUESTION 4

Communication Manager Messaging (CMM) is down and upon checking the communication Manager Alarm log you find several trunk alarms associated with CMM trunk group.

Which document will be the most helpful to determine the meaning of alarm?

- A. Avaya Aura Communication manager Server Alarms
- B. Avaya Aura Communication manager Messaging Alarms and Errors
- C. Implementing Avaya Aura Communication Manager Messaging
- D. Maintenance Alarms for Avaya Aura Communication Manager, media gateways and servers

Correct Answer: A

Reference page: 6 Communication Manager Server Alarms

QUESTION 5

Avaya Communication Manager 6.0 offers the Feature and Evolution server options. Which two IP station protocols do the Feature and Evolution server options support? (Choose two)

- A. SIP
- B. T.38
- C. RTP
- D. H.323
- E. UDP

Correct Answer: AD

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