



3101^{Q&As}

Avaya Aura® Communication Manager and CM Messaging -
Embedded Maintenance and Troubleshooting Exam

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QUESTION 1

Which two SAT based tools are helpful in diagnosing call setup sequences and processor two?

- A. List trace station/tac/ras command
- B. Status media processor board
- C. mst (Message Sequence Trace command
- D. status processor -ip-interface
- E. List measurements clan/dsl/a

Correct Answer: AB

Page 674 Maintenance Commands for Communication Manager, Media Gateways and Servers Page 456 Maintenance Commands for Communication Manager, Media Gateways and Servers

QUESTION 2

Which command can you use to troubleshoot port network routing/tracing problems to devices greater than six hops away?

- A. tracer
- B. trace-rout
- C. List trace
- D. /user/sbin/tracepath6

Correct Answer: B

QUESTION 3

Telephone bills indicate an unusual level of usage of outbound traffic on the inbound-only trunk. Which command would you use to validate that calls are not being made on the inbound trunk group only?

- A. list trace tac
- B. List measurement route-pattern
- C. List measurements trunk-group
- D. List measurements call-rate

Correct Answer: C

Page 164 Avaya AuraTM Communication Manager Reports



QUESTION 4

You are calling a station and it continues to ring but does not go to voicemail. The Communication Manager Messaging hunt group number can be called and It works fine.

What can the problem be?

- A. Send all calls Is not activated at the Station
- B. Voicemail is currently down
- C. The station does not have the correct coverage option set.
- D. A portion of the voice channels show a state of MANOOS.

Correct Answer: C

QUESTION 5

Exhibit displays a list trace report on a station.



```
list trace station 1001

LIST TRACE

time      data
12:15:44  TRACE STARTED 06/06/2011 CM Release String
12:15:50   denial event 1644: Orig block/invalid digits D
12:15:50   active station 1001 cid 0x854
12:15:50   denial event 2300: Ept capabilities mismatch D
```

```
1                                     Page 1

LIST TRACE

06/06/2011 CM Release String
ent 1644: Orig block/invalid digits D1=0xa027 D2=0xb100854
ation 1001 cid 0x854
ent 2300: Ept capabilities mismatch D1=0x1 D2=0x1
```

What are the D1 and D2 values for the denial events in the list trace report?

- A. Hexadecimal destination codes that are listed in the Denial Event documentation
- B. Hexadecimal data that must be converted to binary then interpreted in the Denial events document
- C. Binary destination codes that are listed in the Denial Events documentation
- D. Binary data listed in the Communication Manager Denial Events

Correct Answer: B



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