



3102^{Q&As}

Avaya IP Office Implementation

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QUESTION 1

A System Manager (SMGR) product administrator needs to perform some routine maintenance on an Avaya product in their network. Although they can successfully log in to SMGR, they do not have access to the menu they require in the navigation panel. Which action must be taken?

- A. Make sure that the administrator has been assigned to a suitable group.
- B. Make sure that the administrator is not logged in at a different browser.
- C. Ensure that the administrator's authentication type is set to 'enterprise' so that SMGR can retrieve permissions from the active directory server.
- D. Check that the administrator has been assigned an appropriate role.

Correct Answer: D

QUESTION 2

Company XYZ has a multi-location voice network. They have Session Manager at their main site and Avaya Communication Manager (CM) and Cisco Call Manager at their branch locations. Which type of messages does Session Manager send to the Avaya and Cisco PBX configured as SIP Entities to monitor their status?

- A. ENTITY
- B. LINK
- C. OPTIONS
- D. STATUS

Correct Answer: C

QUESTION 3

An originating Application Sequence has been configured to route calls from a given user to a feature server. It appears however, that the feature is not being applied when a call is made. What would be the best course of action an administrator should take to identify the issue?

- A. Run traceSM and make the call. Check the SIP INVITE is routed to the feature server. Check the content of the Route header.
- B. Make a test call. Open Session Manager calltrace.log. Look for error messages that identify routing issues.
- C. Run the 'Call Routing Test' utility from within System Manager. Filter on caller address and route header.
- D. Run a network packet capture tool, filtering for SIP messages. Make the call and check that the anticipated SIP messages are exchanged between SIP telephones.



Correct Answer: A

QUESTION 4

Digit Conversion in Adaptation can be specified to modify "origination" type headers. Which three are origination / source type URIs? (Choose three.)

- A. Request-URI
- B. P-Asserted-Identity
- C. Refer-To (in REFER messages)
- D. History-info (calling portion)
- E. Contact (in 3xx response)

Correct Answer: BDE

QUESTION 5

A technician is tasked with creating a set of Routing Policies for the organization. Which statement describes the steps that must be taken prior to defining a new Routing Policy?

- A. A SIP entity must be specified as both a destination and as an origination point. You must provide the times of day that the policy applies, and a dial pattern or regular expression that the call URI must match.
- B. The destination SIP entity can either be chosen specifically, or it may be selected implicitly using a matching expression. Multiple times of day the policy is active can be chosen. The policy must have either a dial pattern or regular expression.
- C. A dial pattern must be specified which the called party in the SIP message is matched against. Inclusion of a time range, or regular expression, is optional but recommended since it makes the policy more specific.
- D. A SIP Entity must be specified as a destination.

Correct Answer: C

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