



# 3102<sup>Q&As</sup>

Avaya IP Office Implementation

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### QUESTION 1

In which configuration do multiple Session Manager Instances run for optimal redundant

- A. Active-Standby
- B. Supervisor Redundant
- C. Hot Standby
- D. Active-Active

Correct Answer: D

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### QUESTION 2

While reviewing the session Manager logs, you notice a log entry that describes that state of an entity "down". Later, you check the logs and notice another log entry that reports the same entity is "partially up". Which troubleshooting procedure will help you to isolate and identify the Entity problem?

- A. Run traceSM to capture SIP INVITE message from the entity to determine if there is a display in the network.
- B. Run SIP monitoring diagnostics along with ICMP ping to the Entity to verify its connectivity.
- C. Run traceSM100 to capture SIP MONITOR message from the entity to determine if there is a delay in the network.
- D. Run SIP Entity Performance on the Entity to determine id SIP OPTIONS messages are being blocked on the network.

Correct Answer: A

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### QUESTION 3

An IMS type feature server has been installed by another administrator team. They have also configured session manager to route all incoming calls for a user to be routed to the new feature server. It appears from running traces and capturing network traffic that Session does indeed route the User\'s incoming calls to the feature server, but that the feature server does not appear to take any action besides returning the request back to Session Manager. Which field may be incorrectly configured?

- A. Application Handle
- B. Entity Link port
- C. Originating Application Sequence
- D. Terminating Application Sequence

Correct Answer: A

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#### QUESTION 4

Which statement expresses the relationship between users, roles, and groups?

- A. Roles grant permissions. Users are not directly assigned roles but inherit them through belonging to groups.
- B. A group is a name for a collection of roles and each role is assigned its own administrator user.
- C. Users can belong to groups for easy management and can be assigned roles which grant them access rights.
- D. Groups and roles directly correspond to sections of the SMGR Web Console navigation pane and, unless a user belongs to a specific role group, they cannot access the corresponding management screens.

Correct Answer: C

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#### QUESTION 5

A technician is tasked with moving a user from one redundant Session Manager pair to another. Which sequence describes the steps that should be taken?

- A. Go to the User's User Profile. Select different Session Manager instance from the Primary Session Manager and Secondary Session Manager lists.
- B. Go to the user's User Profile. De-select the current community. Select the new community.
- C. Navigate to the Communities page. Select the Community into which the user will be moved. Select the user from a drop down list to add the user to the community.
- D. Go to the Locations page. Select a location, define it as a Primary community and add the user. Select another location, define it as a Secondary community and add the user.

Correct Answer: A

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