



# 3203<sup>Q&As</sup>

Avaya Aura Messaging Implementation and Maintenance Exam

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### QUESTION 1

A client wants to add a new set of user mailboxes with support for fax messages and a simple call answering voice message feature set. Which feature license type seats availability would you verify before proceeding with user creation for the system to continue working under the Normal license mode?

- A. VALUE MSG\_SEAT \_MAINSTREAM
- B. VALUE \_MSG\_SEAT\_BASIC
- C. VALUE \_MSG\_1X\_SPEECH\_SEAT
- D. VALUE\_MSG\_SPEECH\_AA\_ENTRY

Correct Answer: A

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### QUESTION 2

You are performing an installation which includes three application servers and one storage server. You complete the administration of one application server to include integration with the telephony server. You then backup the application server. To save time; you restore this backup to the remaining two application servers. After completing the installation, you notice that only the first application server is receiving calls. The System Status (Application/AxC) page shows the AxC status as online for each application server and the Voice Messaging Application on each is running. Why is only the first server receiving calls?

- A. You did not cluster the application servers.
- B. The license files on the non-answering servers are incorrect.
- C. You still need to add trusted servers (on the storage server) for the remaining two application servers.
- D. You must complete the telephony integration for the remaining two application servers because this data is not included in the backup.

Correct Answer: D

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### QUESTION 3

An Aura Messaging system has been reloaded and had a restore performed on it. Everything is working correctly except that users are having problems sending messages to voicemail boxes on remote voicemail machines. What is causing the problem?

- A. The technician performing the restore did not manually request updates from the remote machines.
- B. The remote subscriber information was not backed up prior to the reload.
- C. The Aura Messaging system is not plugged into the customer's LAN.
- D. The FQDN of the remote machine was changed so messages cannot be delivered.

Correct Answer: A

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#### QUESTION 4

You are working with a customer to plan their deployment of Avaya Aura Messaging. They inquire the Telephone User Interface (1UI) choices available. Which option(s) do they have available to them?

- A. Audix, Aria, and Serenade
- B. Aria only
- C. Audix and Aria only
- D. Audix only

Correct Answer: C

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#### QUESTION 5

A user cannot access the mailbox. The Avaya Aura Messaging 6.1 system indicates that "You have exceeded the number of password attempts allowed and you can no longer access your mailbox. Please contact your system administrator". What are the two ways you can resolve this issue? (Choose two.)

- A. look at the "Locked Out Users" report, select the user's mailbox number and uncheck the "Locked out from voice messaging" checkbox in the subsequent screen then select the Save button.
- B. look at the User Management screen, enter the user's mailbox number in the Identifier field and Select the Edit button. In the subsequent screen, Uncheck the "Locked out from voice messaging" checkbox then select the Save button.
- C. look at the User Management screen, enter the user's mailbox number in the Identifier field, and select the Edit button. In the subsequent screen, enter a new password for the user then select the Save button. Notify the user of the new password.
- D. In the System Policies screen, increase the number in the "Lock out users after" field.

Correct Answer: AB

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