



3203^{Q&As}

Avaya Aura Messaging Implementation and Maintenance Exam

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QUESTION 1

What is Avaya's recommended order when upgrading servers in a multi-server deployment?

- A. Always upgrade the Storage server first and then the application servers.
- B. Always upgrade the application servers in the deployment first and then the other
- C. Servers can be upgraded in any sequence.
- D. All servers can be upgraded simultaneously.

Correct Answer: A

QUESTION 2

You are performing an installation which includes three application servers and one storage server. You complete the administration of one application server to include integration with the telephony server. You then backup the application server. To save time; you restore this backup to the remaining two application servers. After completing the installation, you notice that only the first application server is receiving calls. The System Status (Application/AxC) page shows the AxC status as online for each application server and the Voice Messaging Application on each is running. Why is only the first server receiving calls?

- A. You did not cluster the application servers.
- B. The license files on the non-answering servers are incorrect.
- C. You still need to add trusted servers (on the storage server) for the remaining two application servers.
- D. You must complete the telephony integration for the remaining two application servers because this data is not included in the backup.

Correct Answer: D

QUESTION 3

An end user has a completely functional mailbox but complains that when using Notify Me to Phone is configured with a long distance number, calls are not received. The user is one of a group of users with this problem. Other users can use long distance numbers for their Notify Me to Phone numbers successfully. Your testing reveals that the problem is exactly as described using the same long distance number; one user successfully uses Notify Me to Phone and a non-working user cannot. What is causing the problem?

- A. The non-working user's class of service does not allow long distance dialing from the system.
- B. The non-working user's mailbox configuration is set to disallow long distance dialing from the system.
- C. Dialing rules have been configured incorrectly for the system.
- D. The non-working user does not have extensions that are configured in the switch.

Correct Answer: A



QUESTION 4

An end user has a completely functional mailbox but complains that when using Notify Me to phone is configured with a long distance number, calls are not received. The user is one of the groups of users with this problem. Other users can use long distance numbers for their Notify Me to Phone number successfully. Your testing reveals that the problem is exactly as described using the same long distance number; one user successfully uses Notify Me to Phone and a non working user cannot. What is causing the problem?

- A. The non working users class of service does not allow long distance dialing from the system.
- B. The non working users mailbox configuration is set to disallow long distance dialing from system.
- C. Dialing rules have been configured incorrectly for the system.
- D. The non working users do not have extensions that are configured in the switch.

Correct Answer: A

QUESTION 5

The customer wants to access their voicemail through their email client. They have set up then email client with an IMAP connection to their message store. You have verified the client configuration but no one can see their voicemail in the mailbox. What is a reason for this problem?

- A. Avaya Aura Messaging can only be accessed using the Microsoft Outlook form in Microsoft Exchange.
- B. The user\'s Class of Service does not allow access via IMAP.
- C. The IMAP port is being blocked by the firewall.
- D. The voicemails have been listened to via the telephone user interface (TUI) and will not show in their email boxes. Only new voice mail shows up in the email interface via IMAP.

Correct Answer: B

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