



3309^{Q&As}

Avaya Aura® Experience Portal with POM Implementation and Maintenance Exam

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QUESTION 1

You need to identify whether your customer is using an enterprise license server to push an allocation license file down to local WebLM server on the Avaya Aura Experience Portal (AAEP) or if the license resides permanently on the AAEP. How will you determine what mode of license is being used?

- A. At the Linux CLI level navigate the \$CATALINA_HOME/Webapps/WebLM/license and lists the files with the is-1 command. If the file naming conversation is in the format of ALF_XXXXXXXXXXXXX.xml, then an allocation license has been pushed from an Enterprise License Server.
- B. At the Linux CLI level navigate to \$CATALINA_HOME/Webapps/WemLM/META-INF and list the files with the is-1 command. If the file naming conversation is in the format of ALF_XXXXXXXXXXXXX.xml, then an allocation license has been pushed from an Enterprise License Server.
- C. At the Linux CLI level, navigate to \$CATALINA_HOME/webapps/WebLM.data/log and list the files with the is1 command. If the file naming conversation is in the format of ALF_XXXXXXXXXXXXX.xml, then an allocation license has been pushed from an Enterprise License Server.
- D. At the Linux CLI level, navigate to \$AVAYA_VPMS_HOME.lib.wecapps/WebLM/license and list the files with the is1 command. If the file naming conversation is in the format of ALF_XXXXXXXXXXXXX.xml, then an allocation license has been pushed from an Enterprise License Server

Correct Answer: A

QUESTION 2

After building an Avaya Aura Experience Portal (AAEP) system you choose to install additional pack, from the Red Hat distribution media (such as mod_nss package from the Servers/Web Servers section and download updates to existing packages. You now find that you are unable to access AAEP web administration pages.

Which statement is true?

- A. Adding additional software packages not normally required by AAEP may require configuring new packages to use alternate network ports not reserved by Experience Portal.
- B. Updating existing software packages on AAEP servers to newer releases than the ones delivered by or validated by AAEP installation media is supported and will not impact AAEP operatic upgrades at a later date.
- C. Adding additional software packages on the AAEP servers other than the ones delivered by or validated by AAEP Installation media is supported and will not impact AAEP operations or upgrades at a later date.
- D. You can install antivirus software on the AAEP servers. Make sure you use on-access scanning where your antivirus software runs whenever a file is changed. In addition, enable it to start scanning at the system startup by default. These features will riot interfere with AAEP performance or the time that it takes for an AAEP system to come back online after a reboot.

Correct Answer: A

QUESTION 3

Your customer reports that no outbound calls are occurring for Proactive Outreach manager (POM) campaign for a new



installation. Which configuration should be checked?

- A. The global configuration data for POM; you need to check that the POM server, Campaign Manager, Campaign Director, and Postgres database are running
- B. You need to check that the POM server, Campaign Manager, Campaign Director, Apache Web Server, and Postgres database are running
- C. You need to check that the POM server, Campaign Manager, Campaign Director, Apache Web Server, ntpd Daemon, and Postgres database are running
- D. You need to check that the POM server, Campaign Manager, Campaign Director, Apache Web Server, Tomcat Service and Postgres database are running

Correct Answer: D

QUESTION 4

Avaya Proactive Outreach Manager (POM) requires access to a database. Which two database types are supported? (Choose two)

- A. Sybase 12.5 or higher
- B. Oracle 0.0 or higher Id
- C. Informix 9.21.UC4
- D. MS SQL Server 2000
- E. Postgres 8.2.3 or higher

Correct Answer: BE

QUESTION 5

Which level of permission should the directory have, if the Installation DVD files of Avaya Aura Experience Portal are accessed from a shared network directory or local directory?

- A. readable by all users
- B. readable by root or sroot
- C. readable by avayavp
- D. readable by all Avaya service accounts

Correct Answer: A