



3309^{Q&As}

Avaya Aura® Experience Portal with POM Implementation and Maintenance Exam

Pass Avaya 3309 Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

<https://www.geekcert.com/3309.html>

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Avaya
Official Exam Center

- ⚙️ **Instant Download** After Purchase
- ⚙️ **100% Money Back** Guarantee
- ⚙️ **365 Days** Free Update
- ⚙️ **800,000+** Satisfied Customers





QUESTION 1

Under Skill configuration, the cache freshness is 10 seconds and slacktime is 5 seconds.

When the first call arrives into the system, Intelligent Customer Routing (ICR) Core performs polling and updates cache with the routing result for this skill and provides routine] Information to this

What would happen next?

- A. ICR Core performs polling and updates the cache. It then provides routine) information to this call.
- B. ICR Core provides routing information from the cache. It then performs polling and updates the cache.
- C. IRC Core will not perform polling. It provides routing information from the cache.
- D. ICR Core performs polling and provides routing information, but the cache is not updated.

Correct Answer: C

QUESTION 2

A customer wants to connect Avaya Aura Experience Portal to the existing company Oracle database. Where do you get the Oracle Java Database Connectivity (JDBC) driver?

- A. <http://support.avaya.com>
- B. <http://www.oracle.com>
- C. The Experience Portal DVD
- D. The Oracle JDBC driver is installed automatically

Correct Answer: B

QUESTION 3

After installing a five server Avaya Aura Experience Portal (AAEP) system you check the port distribution page only to see the name of the media Processing Platform (MPP) servers in the system have allocated ports. Which two are the most probable causes of this issue? (Choose two)

- A. The AAEP WebLM license has expired; either it was a temporary license or the client's Enterprise WebLM server is down
- B. One or more MPP system resources are overloaded
- C. The specified VoIP gatekeeper or SIP gateway is incorrect
- D. The Postgres service on the Experience Portal manager (EPM) is not running

Correct Answer: AC



QUESTION 4

Which menu provides details about the running calls being handled by Intelligent Customer Routing R)?

- A. Call Center
- B. ICR Manager
- C. ICR Monitor
- D. Standard Report

Correct Answer: D

QUESTION 5

You have installed an application that uses the VoiceXML tag, but you