



3313^{Q&As}

Avaya Aura Contact Center Maintenance and Troubleshooting Exam

Pass Avaya 3313 Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

<https://www.geekcert.com/3313.html>

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Avaya
Official Exam Center

-  **Instant Download** After Purchase
-  **100% Money Back** Guarantee
-  **365 Days** Free Update
-  **800,000+** Satisfied Customers





QUESTION 1

When troubleshooting a stand-alone Avaya Aura Media Server (AAMS) issues, you may need to use packet capture tools to view the data messages being sent to and from the various system components.

Which tool can you use to capture packets and display a detailed view of the packet data?

- A. Wireshark
- B. Tcpdump
- C. Avaya Grep
- D. Pscan

Correct Answer: C

QUESTION 2

Avaya Agent Desktop (AAD) is not displaying any Communication Control Toolkit (CCT) resource.

From CCT Administration, what three checks would you make for CCT configuration issues? (Choose three.)

- A. Verify that the DNSs configured on the telephone are configured as addresses in CCT.
- B. Verify that the domain account has at least one address assigned in CCT.
- C. Verify that the domain account AAD is running under is configured in CCT.
- D. Verify that the CDNs configured on the telephone are configured as addresses in CCT.

Correct Answer: ACD

QUESTION 3

Avaya Aura Contact Center supports implementing Secure Real-Time Transport Protocol (SRTP) for voice contacts within the Contact Center. SRTP is an extension to the Real-Time Transport Protocol (RTP) to support secure real-time communications. The primary use of SRTP is to encrypt and authenticate voice over IP on the network.

Before implementing SRTP in Contact Center, you must have TLS on which three links? (Choose three.)

- A. Agent telephones to Communication Manager (CM)
- B. Communication Manager (CM) to Contact Center
- C. Session Manager (ASM) to Contact Center
- D. Contact Center to Avaya Aura Media Server (AAMS)



Correct Answer: ACD

<https://downloads.avaya.com/css/P8/documents/100178588>

QUESTION 4

In a SIP environment, which component of the Avaya Aura Contact Center (AACC) performs call signaling?

- A. SIP Proxy Server
- B. SIP Gateway Manager
- C. SIP Computer Telephony Integration (CTI)
- D. SIP Redirect Server

Correct Answer: A

QUESTION 5

The Avaya Aura Contact Center installer initiates a series of individual application installations, with each one creating its own log file.

If an application installation fails, which directory provides detailed logs on the installation failure?

- A. C:\Avaya\Logs\Sysops\MSiLogs
- B. C:\Avaya\Logs\Sysops\UniversalInstall
- C. C:\Avaya\Logs\Sysops\MSiLogs>ContactCenterManagerAdministration
- D. C:\Avaya\Logs\Sysops\MSiLogs\InstallLogs

Correct Answer: A

<https://downloads.avaya.com/css/P8/documents/100142076>

[Latest 3313 Dumps](#)

[3313 PDF Dumps](#)

[3313 Exam Questions](#)