



33810X^{Q&As}

Avaya Aura Contact Center Solution Design Exam

Pass Avaya 33810X Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

<https://www.geekcert.com/33810x.html>

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Avaya
Official Exam Center

-  **Instant Download** After Purchase
-  **100% Money Back** Guarantee
-  **365 Days** Free Update
-  **800,000+** Satisfied Customers





QUESTION 1

A design specialist prepares for a customer presentation with a diagram, and needs to understand the differences between Logical and Functional Architecture,

What is the purpose of the Logical Architecture Diagram?

- A. It highlights the logical flow within a network, without describing the physical Interconnection, and It Is ideally suited to explaining call/service flows or other Interactions.
- B. As a highly symbolic layered description of a system based upon different actions or processes, it is commonly used as a reference point for discussion given the lack of details.
- C. It depicts the entire network and its functions as Individual nodes, and It Is highly effective In communicating the totality of a particular concept.
- D. It IS a superset diagram which simultaneously portrays an end-state vision, a design ready for Implementation, the components of the bill of materials, and It is used to accelerate the sales cycle.

Correct Answer: C

QUESTION 2

Different CPU and RAM requirements for virtual machines are specified How many Resource Profiles are defined In a virtualized AACC?

- A. 4
- B. 2
- C. 1
- D. 3

Correct Answer: A

QUESTION 3

A Contact Center manager wants a first contact resolution with Avaya Agent Desktop Based on Avaya Breeze, which solution would Avaya offer with AACC?

- A. Engagement Assistant
- B. Presence Service
- C. Microsoft Lync
- D. Avaya Multimedia Messaging

Correct Answer: B



QUESTION 4

A Contact Center manager wants a fast First Call Resolution, and has requested a Skype for Business client software on Avaya Agent Desktop.

Which statement describes what the Avaya support department needs be prepared to tell the manager?

- A. Different Presence client software are supported on Avaya Agent Desktop.
- B. Agent Desktop does not support co-resident Skype for Business client software.
- C. Microsoft Lync Server are not supported.
- D. Microsoft Skype Server are not supported.

Correct Answer: A

QUESTION 5

What should a functional architecture discussion cover?

- A. Network plan of the existing Infrastructure
- B. Bill of Materials to quantify the costs
- C. Customer evolution plans and Avaya solution to their problems
- D. A design of the needed components and Interconnections

Correct Answer: A

[33810X PDF Dumps](#)

[33810X Practice Test](#)

[33810X Exam Questions](#)