

## 33810X<sup>Q&As</sup>

Avaya Aura Contact Center Solution Design Exam

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#### **QUESTION 1**

The Security Mana	ger of the IT	department v	wants to know	about the Web	Services	Security	of AACC.	Which	requests
are used by defaul	to access M	anager Admi	inistration?						

- A. HTTP
- B. FTPS
- C. HTTPS and FTPS
- D. HTTPS

Correct Answer: D

#### **QUESTION 2**

The SIP-enabled AACC Communication Control Toolkit integrates the agents and supervisors within the SIP environment to offer features.

Which application programming interface type is used to publish the CCT functions?

- A. Microsoft .NET
- B. Open Database Connectivity (ODBC)
- C. Open Computing Language (OpenGL)
- D. Simple Direct Media Layer

Correct Answer: B

#### **QUESTION 3**

Different CPU and RAM requirements for virtual machines are specified How many Resource Profiles are defined In a virtualized AACC?

- A. 4
- B. 2
- C. 1
- D. 3

Correct Answer: A

#### **QUESTION 4**



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An IT manager wants a Callback offer leveraging AACC scripting and Web services, as well as the outbound capability of AACC.

What Is this solution called?

- A. Call Completion No Reply (CCNR)
- B. Call Back Assist (CBA)
- C. Call Back Request (CBR)
- D. Call Completion Busy Subscriber (CCBS)

Correct Answer: C

#### **QUESTION 5**

The IT manager installed AACC on physical servers. Which identifier is used for the creation of licenses?

- A. MAC Address
- B. Host ID
- C. IP Address
- D. Customer name

Correct Answer: A

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