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37820X - Avaya Midsize Solution Design

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QUESTION 1

A customer has an existing Business Communications Manager (BCM) with Avaya 1220 and 1230 IP Deskphones. The Account Manager wants to reuse the sets and minimize the cost of the quote. Which statement about reusing existing sets from a BCM on an IP OfficeTM is true?

A. The features supported on BCM are the same as the IP Office.

B. The existing sets will operate the same on the IP Office.

C. IP Office supports ail BCM sets.

D. There will be some operational or feature differences.

Correct Answer: A

QUESTION 2

What is one of the features of the Avaya VantageTM K165 that makes it different than the Avaya Vantage K175?

A. It has visible mechanical buttons.

B. It has a smaller touch screen.

C. It does not Include a camera.

D. It is not an all glass device.

Correct Answer: C

QUESTION 3

A customer is considering replacing their Digital Enhanced Cordless Telecommunications (DECT) network

with WIFI. They ask you which type of network is better.

Which benefit would you tell them?

A. WIFI has less up-front costs with BYOD; since there are no endpoints to purchase.

B. WiFi provides voice and data access for users.

C. DECT Is voice only and the chance of hacking Is minimal,

D. DECT supports longer distances than Wi-Fi.

Correct Answer: C

QUESTION 4

Which statement is true about the various levels and the file sharing capabilities of Avaya Spaces users?

A. Only Member level users and above can share files.

B. Only Owner/Admin level users can share files.

C. All levels of users can share files.

D. File sharing is not a capability within Avaya Spaces.

Correct Answer: B

QUESTION 5

Refer to the Scenario: IT-FAC.

Scenario: Island Tropics Family Amusement Center (IT – FAC or IT)

This tropical themed entertainment destination is family-owned and located near the Three Rivers ranch. Guests spend as little as an hour or possibly all-day relaxing and enjoying the rides, food, games, mini-golf and laser tag. They offer packages for birthdays, reunions, company outings, and parties. Their competition is from bowling alleys, ice and roller skating rinks, and movie theaters. They are replacing an existing Toshiba system that has digital and analog telephones.

Below is the existing telephone information. IT – FAC has a small group of inside and outside sales staff that takes reservations and helps their potential guests plan parties and events. Calls that do not call directly into sales go through the operator. IT is open 11 hours a day and the operator position is staffed 12 hours a day.

Family, executives, and office staff - 10 telephones
Sales representatives and manager – 6 telephones
General – 125 telephones (75 are walk-up/convenience telephones)
Maintenance, grounds, security (mobile support staff) – 15 telephones
Operator – 1 telephone
Analog FAX machine – 1 telephone

With their new IP OfficeTM, you decide to propose twinning to the mobile users. To twin external calls from the IP Office to these mobile users, on-premise or off-premise, requires two trunks; incoming and outgoing. To support 10 simultaneous calls requires 20 trunks. In addition to the number of trunks required to extend calls, what other design

issue must be considered?

A. The incoming and outgoing trunk must be digital.

B. The Incoming trunk can be analog or digital and the outgoing trunk must be digital.

C. The incoming and outgoing trunk can be analog or digital.

D. The incoming trunk must be digital and the outgoing can be analog or digital.

Correct Answer: D

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