



37820X^{Q&As}

37820X - Avaya Midsize Solution Design

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QUESTION 1

With the Avaya IX™ Workplace Client, what is required to provide point-to-point audio and video calls?

- A. One user with Office Worker licence, one user with Power User licence
- B. Two users with Avaya Equinox Meetings Online virtual meeting rooms
- C. Two users with Avaya Equinox Conferencing host licences
- D. Two users with Power User licences

Correct Answer: B

QUESTION 2

For Avaya Equinox Meetings Online, In addition to capacity differences, which feature is only offered in the Pro VMR?

- A. Video room systems as participants
- B. Web browser connectivity
- C. Live broadcast for 750 viewers
- D. Recording and playback

Correct Answer: A

QUESTION 3

Avaya Contact Center Select Remote Agents can use an Avaya Deskphone or Avaya soft client. Which Avaya softclient is supported for Remote Agents on Avaya Contact Center Select (ACCS)?

- A. Avaya one-X Communicator for Mac
- B. Avaya Communicator for IOS
- C. Avaya one-X Communicator for Windows
- D. Avaya Communicator for Windows

Correct Answer: A

QUESTION 4



Refer to the Scenario:

Bittersweet Coffee Company (BCC).

Scenario: Bittersweet Coffee Company (BCC)

The Bittersweet Coffee Company (BCC) gourmet coffee company buys coffee beans from several countries throughout South America, Africa, and Southeast Asia. They then process the coffee beans and sell both whole and ground beans to retail coffee shops throughout the world. They have recently expanded to offer other coffee related products and have begun opening their own retail shops in select locations in Europe and Asia.

To accommodate the recent growth, BCC has determined that their aging NEC communications system and Cisco data networking solutions may no longer be sufficient to meet their needs. Consequently they have released an RFP asking for bids on a new telephony or data system.

The telephony RFP requests for a solution that will provide the following:

1. Endpoints:
 - a. 420 IP telephone sets
 - b. 60 softphone clients
 - c. 50 mobile clients
2. 18 Contact Center agents and 2 supervisors
3. 5 Receptionist consoles
4. Distributed SIP trunking
5. Centralized voicemail
6. Redundant call processing with local survivability

Your initial bid response has been designed to meet only the customer's stated needs from the RFP. Which feature brings added value to your solution without incurring any additional cost to the customer?

- A. On demand call recording and reporting for any user
- B. HTML based call accounting reports
- C. Meet-me audio conferencing
- D. Centralized management of wired network switches

Correct Answer: D

QUESTION 5

In Powered by Offer, when Is Fallback Twinning to an external device provided?



- A. When the mobile device loses contact with the IP Office In the cloud data center
- B. When simultaneous mode for the IP Office user is not available
- C. When the IP Office phone loses contact with the IP Office In the cloud data center
- D. After the mobile device rings an administer-able number of rings.

Correct Answer: D

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