



# 37820X<sup>Q&As</sup>

37820X - Avaya Midsize Solution Design

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### QUESTION 1

With Avaya Spaces, which statement is true about the what users can do?

- A. Guest level users can only text chat other users.
- B. All levels of users can text chat and video call.
- C. Only Member level users and above can video call.
- D. Only the Owner/Admin level users can video call.

Correct Answer: C

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### QUESTION 2

What are two reasons to use Voicemail Pro for recording? (Choose two.)

- A. Each Avaya Contact Center Select voice agent license includes a recording license.
- B. It provides reporting such as how many times a call was put on hold.
- C. It offers live monitoring of voice and screens.
- D. No additional licensing is needed to allow any user call recording via a button.

Correct Answer: CD

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### QUESTION 3

For an Avaya Spaces Basic level account, which statement is true about the email address for Basic users?

- A. Any email address will work for Basic level users.
- B. The email domain name must match the company domain name.
- C. An email address is not required for Basic level users.
- D. The email address for Basic level users does not need to be unique.

Correct Answer: B

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### QUESTION 4

A customer is considering replacing their Digital Enhanced Cordless Telecommunications (DECT) network with WIFI. They ask you which type of network is better.

Which benefit would you tell them?



- A. WIFI has less up-front costs with BYOD; since there are no endpoints to purchase.
- B. WiFi provides voice and data access for users.
- C. DECT Is voice only and the chance of hacking Is minimal,
- D. DECT supports longer distances than Wi-Fi.

Correct Answer: C

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#### QUESTION 5

In an IP Office environment, which one can be run on the Vantage device?

- A. Vantage Connect Client
- B. Avaya IXTM Workplace Client
- C. Avaya Equinox Attendant
- D. IP Office Web Client

Correct Answer: B

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