



37820X^{Q&As}

37820X - Avaya Midsize Solution Design

Pass Avaya 37820X Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

<https://www.geekcert.com/37820x.html>

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Avaya
Official Exam Center

-  **Instant Download** After Purchase
-  **100% Money Back** Guarantee
-  **365 Days** Free Update
-  **800,000+** Satisfied Customers



**QUESTION 1**

Refer to the Scenario: Bittersweet Coffee Company (BCC).

Scenario: Bittersweet Coffee Company (BCC)

The Bittersweet Coffee Company (BCC) gourmet coffee company buys coffee beans from several countries throughout South America, Africa, and Southeast Asia. They then process the coffee beans and sell both whole and ground beans to retail coffee shops throughout the world. They have recently expanded to offer other coffee related products and have begun opening their own retail shops in select locations in Europe and Asia.

To accommodate the recent growth, BCC has determined that their aging NEC communications system and Cisco data networking solutions may no longer be sufficient to meet their needs. Consequently they have released an RFP asking for bids on a new telephony or data system.

The telephony RFP requests for a solution that will provide the following:

1. Endpoints:
 - a. 420 IP telephone sets
 - b. 60 softphone clients
 - c. 50 mobile clients
2. 18 Contact Center agents and 2 supervisors
3. 5 Receptionist consoles
4. Distributed SIP trunking
5. Centralized voicemail
6. Redundant call processing with local survivability

When responding to an RFP, it is common to propose an initial solution that meets only the minimum requirements of the RFP, and later to propose additional or enhanced products/services that you believe will best meet the customer's needs. Assuming that you are providing the initial basic response to the BCC RFP, which product might not be needed, but could be included in a subsequent response to provide additional functionality?

- A. Avaya Session Border Controller for Enterprise
- B. 1600 series telephone sets
- C. Avaya one-X Mobile
- D. Voicemail Pro

Correct Answer: A



QUESTION 2

A customer is considering replacing their Digital Enhanced Cordless Telecommunications (DECT) network with WIFI. They ask you which type of network is better.

Which benefit would you tell them?

- A. WIFI has less up-front costs with BYOD; since there are no endpoints to purchase.
- B. WiFi provides voice and data access for users.
- C. DECT Is voice only and the chance of hacking Is minimal,
- D. DECT supports longer distances than Wi-Fi.

Correct Answer: C

QUESTION 3

Refer to the Scenario: IT-FAC.



Scenario: Island Tropics Family Amusement Center (IT – FAC or IT)

This tropical themed entertainment destination is family-owned and located near the Three Rivers ranch. Guests spend as little as an hour or possibly all-day relaxing and enjoying the rides, food, games, mini-golf and laser tag. They offer packages for birthdays, reunions, company outings, and parties. Their competition is from bowling alleys, ice and roller skating rinks, and movie theaters. They are replacing an existing Toshiba system that has digital and analog telephones.

Below is the existing telephone information. IT – FAC has a small group of inside and outside sales staff that takes reservations and helps their potential guests plan parties and events. Calls that do not call directly into sales go through the operator. IT is open 11 hours a day and the operator position is staffed 12 hours a day.

Family, executives, and office staff - 10 telephones
Sales representatives and manager – 6 telephones
General – 125 telephones (75 are walk-up/convenience telephones)
Maintenance, grounds, security (mobile support staff) – 15 telephones
Operator – 1 telephone
Analog FAX machine – 1 telephone

IT-FAC is very concerned about reliability since they need the ability to always make calls and receive calls. They are not as concerned about reliability of messaging and other forms of collaboration. Based on the above information, what is required in the IP Office solution to provide backup for their SIP trunks and Session Border Controller for Enterprise (SBCE)?

- A. Add an E1 or T1 line with a combo card.
- B. Add a second Portwell SBCE to provide High Availability (HA).
- C. Add Plain Old Telephone Service (POTS) lines and analog modules to the IP500 V2.
- D. Duplicate all of the SIP trunks, add another Portwell SBCE and High Availability (HA) licenses.

Correct Answer: A

QUESTION 4

Powered by Avaya R3.x supports several different Hypervisors. Which two applications support the KVM Hypervisor? (Choose two.)

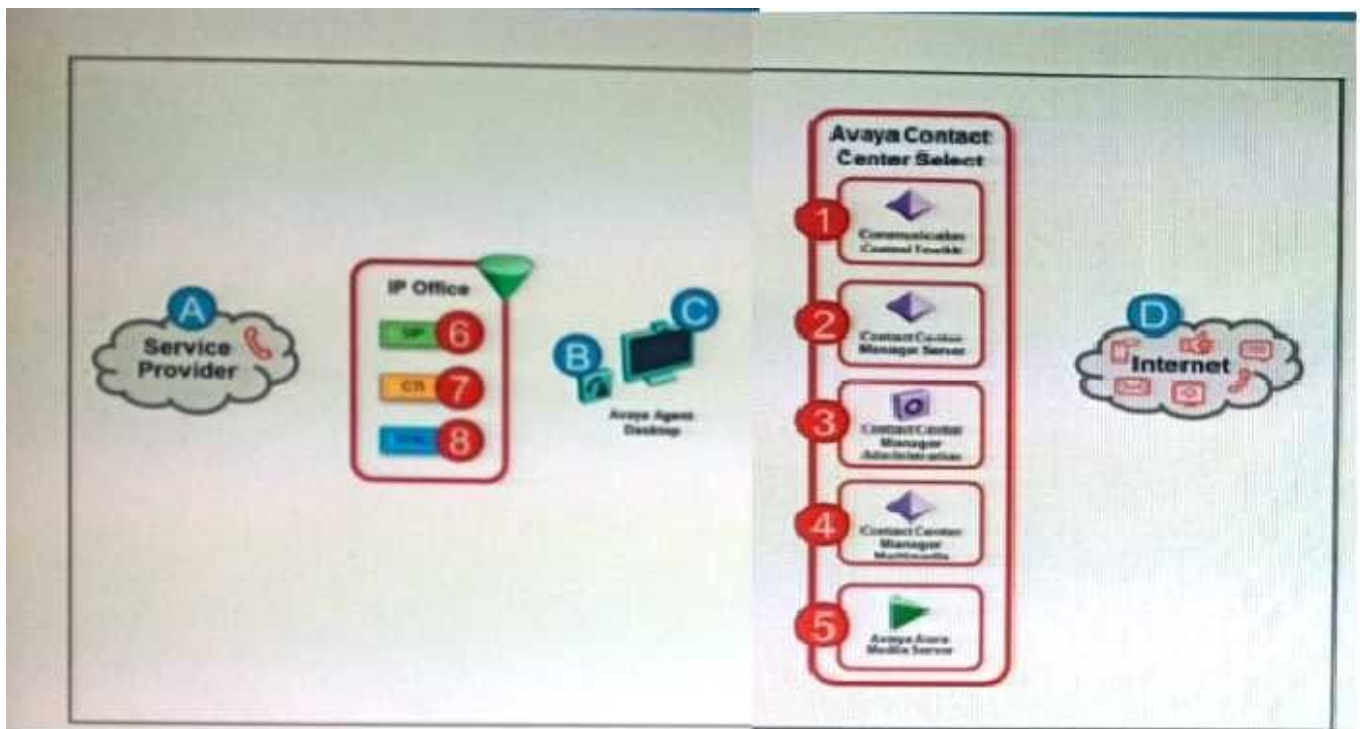


- A. AWFOS
- B. ASBCE
- C. IP Office
- D. ACCS

Correct Answer: AC

QUESTION 5

Refer to the exhibit.



How does the Avaya Contact Center Select (ACCS) route contacts based on business logic to supported endpoints?

- A. To IP Office and anchored In IP Office: A-6
- B. Through IP Office, controlled by CCMS and routed to the phoneset directly: A-6-2-B
- C. Through IP Office, controlled by CCMS and anchored In the Media Server: A-6-2-5
- D. Through IP Office, controlled by CCT and anchored In IP Office: A-6-1-7

Correct Answer: D

[Latest 37820X Dumps](#)

[37820X Study Guide](#)

[37820X Exam Questions](#)