



# 37820X<sup>Q&As</sup>

37820X - Avaya Midsize Solution Design

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### QUESTION 1

You are speaking with a customer who has a large multi-site enterprise, and limited IT staff to support a new communications system. They like the idea of housing the primary call control in a reliable data center, but do not have such an environment. In their business today. Local survivability is critical as reliable communications is a core function of their business. Based on these factors, which IP Office™ deployment model would meet the customer requirements?

- A. Private Cloud
- B. Public Cloud
- C. Hybrid Cloud
- D. On-Premise

Correct Answer: A

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### QUESTION 2

With Avaya Equinox Meetings Online, what is the maximum number of live broadcast viewers for a Pro VMR version?

- A. 500 viewers
- B. 50 viewers
- C. 25 viewers
- D. 100 viewers

Correct Answer: A

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### QUESTION 3

Which agent application uses the Communication Control Toolkit (CCT) function in Avaya Contact Center Select (ACCS)?

- A. one-X Agent
- B. Avaya Communicator
- C. Avaya Agent Desktop
- D. Agent Desktop Display

Correct Answer: B

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#### QUESTION 4

You have completed your design for a customer who needs two analog lines for fax, reusing 50 digital telephones from their old system, 425 IP telephones (200 from their old system and 225 new), and 50 new SIP mobile users.

Based on this configuration of endpoints and users, which ports are required?

- A. Two analog ports and 50 digital ports In a IP Office 500 V2 gateway and an IP Office server, 225 customer provided PoE ports In a Layer 2 switch
- B. Two analog ports and 50 digital ports in a IP Office 500 V2, 475 customer provided PoE ports In a Layer 2 switch
- C. Two analog ports and 50 digital ports In a IP Office 500 V2 gateway and an IP Office server, 425 customer provided PoE ports in a Layer 2 switch
- D. Four analog ports and 50 digital ports In a IP Office 500 V2, 425 customer provided PoE ports In a Layer 2 switch

Correct Answer: A

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#### QUESTION 5

A Customer wants to clarify the maximum number of logged-in Agents in his virtualized ACCS. How many agents can be logged-in to the Agent Desktop at the same time In a High-End solution?

- A. 150
- B. 250
- C. 350
- D. 450

Correct Answer: A

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