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QUESTION 1

Which function of the attentiveness tool on WebEx Training Center is true?

- A. The attentiveness tool forces the WebEx app to the forefront of the student computer when the host selects it.
- B. The attentiveness tool allows the host(s) to see the desktop of the students while connected to the meeting session.
- C. The attentiveness tool provides a percentage of time the student navigates away from the WebEx app on their computer.
- D. The attentiveness tool indicates whether students are viewing the WebEx app or another app that is open on their computer.

Correct Answer: D

QUESTION 2

Which description of how to access a Cisco WebEx personal meeting room is true?

- A. Use only the web client.
- B. Web clients can always be used. Video Telepresence endpoints can also be used if your WebEx site supports video conferencing.
- C. Use only video Telepresence endpoints.
- D. Use all video Telepresence endpoints or all web clients, depending on how you schedule your meetings.

Correct Answer: B

QUESTION 3

Which benefits can be shared from the knowledge you gained in your video conferencing experiences to encourage others to use video conferencing?

- A. Encourage teams across your organization to explore the possibilities of video for themselves.
- B. Help others host their own meetings, encourage teams to explore possibilities of video, and have people come together easily from all over the world.
- C. Set up and host meeting for others in your organization.
- D. People locally can come together easily.

Correct Answer: B

QUESTION 4



Which factor has kept customers from turning away from contact centers in the past?

- A. poorly designed scripts
- B. ineffective IVR designs
- C. speaking to a representative
- D. automated systems

Correct Answer: C

QUESTION 5

Which option is the maximum capacity of a Cisco BE7000 appliance deployment?

- A. no enforced limit
- B. 10000
- C. 5000
- D. 1000

Correct Answer: C

<https://www.cisco.com/c/en/us/products/collateral/unified-communications/business-edition-7000/datasheet-c78-730649.html>

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