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QUESTION 1

Which description of how to access a Cisco WebEx personal meeting room is true?

- A. Use only the web client.
- B. Web clients can always be used. Video Telepresence endpoints can also be used if your WebEx site supports video conferencing.
- C. Use only video Telepresence endpoints.
- D. Use all video Telepresence endpoints or all web clients, depending on how you schedule your meetings.

Correct Answer: B

QUESTION 2

Which product in the Cisco Spark Flex Plan offers advanced multimodal firewall traversal for mobile and remote access to unified communications services?

- A. Cisco Meeting Server
- B. Cisco Unified Communications Server
- C. Cisco Expressway Series Servers
- D. Cisco Unified Connection Server

Correct Answer: C

QUESTION 3

Which feature can be customized in your Cisco WebEx Personal Room view?

- A. Change your PIN.
- B. Configure alternate hosts.
- C. Change the wall image.
- D. Automatically lock your room.

Correct Answer: C

QUESTION 4

Which factor has kept customers from turning away from contact centers in the past?



- A. poorly designed scripts
- B. ineffective IVR designs
- C. speaking to a representative
- D. automated systems

Correct Answer: C

QUESTION 5

Which Spark endpoint works in rooms with up to 14 people?

- A. Cisco Spark Room Kit Plus
- B. Cisco DX80
- C. Cisco 8865
- D. Cisco IX5000

Correct Answer: A

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