



500-442^{Q&As}

Administering Cisco Contact Center Enterprise (CCEA)

Pass Cisco 500-442 Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

<https://www.geekcert.com/500-442.html>

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Cisco
Official Exam Center

-  **Instant Download** After Purchase
-  **100% Money Back** Guarantee
-  **365 Days** Free Update
-  **800,000+** Satisfied Customers





QUESTION 1

Which script mode is in use if the script's appearance has changed to a bright white background with black dots?

- A. Monitor
- B. Edit
- C. Browse
- D. Quick Edit

Correct Answer: D

QUESTION 2

Which two specifications are supported by the Cisco CVP Server for encoding and formatting? (Choose two.)

- A. the file format is mp3
- B. G711 mu-law or a-law
- C. G729
- D. the max file size is 40 MB
- E. the file format is wav

Correct Answer: AD

QUESTION 3

Which two role types have access to CUIC reporting objects maintained through a system of Roles and Permissions? (Choose two.)

- A. Report Designer
- B. Dashboard Administrator
- C. Security Administrator
- D. Report Definition Designer
- E. Security Configuration Designer

Correct Answer: CD

QUESTION 4



What value is used for Variable REQUERY_NO ANSWER?

- A. 1
- B. 2
- C. 3
- D. 4

Correct Answer: D

QUESTION 5

Which two metrics are part of the Contact Center Call Quality Key Performance Indicators (KPI)? (Choose two.)

- A. cost
- B. productivity
- C. customer expectations
- D. customer satisfaction
- E. call abandon rate
- F. average queue time

Correct Answer: CE

[Latest 500-442 Dumps](#)

[500-442 Study Guide](#)

[500-442 Braindumps](#)