



# 500-443<sup>Q&As</sup>

Advanced Administration and Reporting of Contact Center Enterprise  
(CCEAAR)

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### QUESTION 1

Which two data sources are created in CUIC by default once the installation is completed? (Choose two.)

- A. CUIC Data Source
- B. Live Data Streaming Data Source
- C. Real-Time Streaming Source
- D. HDS Data Source
- E. CVP Reporting Data Source

Correct Answer: AB

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### QUESTION 2

Which protocol is used by CVP to communicate to VRU PG?

- A. GED-125
- B. GED-155
- C. GED-12.5
- D. GED-256

Correct Answer: B

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### QUESTION 3

In PCCE 12k, what are two options to manage payloads? (Choose two.)

- A. a custom payload is created during the installation
- B. ECC Variables where Default Payload is the only option and all new ECC Variables are automatically added to the Custom Payload
- C. delete the default payload and rebuild with the same members
- D. ECC Variables where Custom payloads are added and new ECC Variables must be manually assigned to the appropriate payload
- E. a default payload is created during the installation

Correct Answer: AD

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#### QUESTION 4

Which two nodes on the PCCE/UCCE script are responsible for routing calls to the VRU? (Choose two.)

- A. Run VRU Node
- B. Send to VXML
- C. GS,Server,V
- D. Send to VRU
- E. CUCM

Correct Answer: DE

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#### QUESTION 5

A report definition user is trying to delete an existing definition but fails. What is the cause?

- A. Another user is editing the report at the same time.
- B. The Report Definition has an incorrect Data Source configured.
- C. The user does not have Read permission for this definition.
- D. The Report Definition is being used with an existing report.

Correct Answer: D

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