5V0-61.19^{Q&As}

Workspace ONE Unified Endpoint Management Specialist

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QUESTION 1

Almost all users receive their emails on their mobile devices, but some users are not able to connect to Microsoft Exchange 2016 while on premises.

What can cause this issue?

A. The user is a Workspace ONE UEM Console administrator and needs additional permissions on the Exchange server.

B. The users are also members of the Exchange Organization admin group.

C. The Apple Push Notification (APNS) certificate is expired and needs to update the APNS certificate.

D. Secure email gateway services are not running a verify that the SEG server is not member of the Active Directory.

Correct Answer: A

QUESTION 2

An administrator has enabled Kerberos Constrained Delegation (KCD) on the SEG v2. If the administrator publishes a profile without a certificate payload and the user enters the password, everything works fine. When the user publishes the same profile with a certificate payload, the system is unable to connect and synchronize emails.

Which two troubleshooting steps need to be taken? (Choose two.)

A. KCD is not supported on SEG v2.

B. Verify if the service account is a member of the IIS user group on each CAS Exchange server.

C. Verify that the Workspace UEM Console certificate is uploaded as a client certificate chain.

D. Verify that port 88 is not blocked between the SEG and the Active Directory domain controller(s).

E. Verify that the service account is set to the service type OWA.

Correct Answer: CD

Reference https://docs.vmware.com/en/VMware-Workspace-ONE-UEM/1907/WS1_KCD_SEGV2_Doc.pdf

QUESTION 3

A user has configured the Apple Device Enrollment Program (DEP) integration within Workspace ONE UEM. When the user is testing the integration, everything works fine with the test device. But, new devices are not automatically enrolled.

What is most likely the issue?

A. The DEP token is invalid.

B. The default profile assigned for newly synced devices is set to None.

C. The APNs certificate is invalid.

D. The enrollment restriction for device DEP is set to Deny.

Correct Answer: A

Reference: https://docs.vmware.com/en/VMware-Workspace-ONE-UEM/9.4/vmware-airwatch-guide-forapple-device-enrollment-program.pdf

QUESTION 4

Which minimum rights on a Certificate Authority (CA) should be assigned for the account specified in the CA definition in the UEM Console?

A. Local admin on the CA server with the privileges: read, issue and manage certificates, manage CA, request certificates permissions.

B. Local admin on the CA server with the privileges: read, issue and manage certificates, request certificates permissions.

C. Local admin on the CA server with the privileges: full access.

D. Local admin on the CA server with the privileges: read, manage certificates, manage CA, request certificates permissions.

Correct Answer: A

Reference: https://docs.vmware.com/en/VMware-Workspace-ONE-UEM/1910/
WS1_Certificate_Authority_Integrations.pdf

QUESTION 5

On an SEGv2 where Kerberos Constrained Delegation (KCD) is enabled, sometimes users receive an "unable to authenticate" message. Which log file needs to be reviewed when troubleshooting the issue?

A. U_ex####.log

B. AW.EAS.Web.Log

C. AWCMservice.log

D. AirWatch.Kerberos.AuthService.log

Correct Answer: D

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