

5V0-61.19^{Q&As}

Workspace ONE Unified Endpoint Management Specialist

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QUESTION 1

Almost all users receive their emails on their mobile devices, but some users are not able to connect to Microsoft Exchange 2016 while on premises.

What can cause this issue?

- A. The user is a Workspace ONE UEM Console administrator and needs additional permissions on the Exchange server.
- B. The users are also members of the Exchange Organization admin group.
- C. The Apple Push Notification (APNS) certificate is expired and needs to update the APNS certificate.
- D. Secure email gateway services are not running a verify that the SEG server is not member of the Active Directory.

Correct Answer: A

QUESTION 2

An administrator is required to manually set up VMware Identity Manager in the Workspace ONE UEM. Which type of REST API account is required? (Choose two.)

- A. Application Management User
- B. Console Administrator User
- C. Enrollment User
- D. Admin
- E. Full Access User

Correct Answer: CD

Reference: https://docs.vmware.com/en/VMware-Workspace-ONE/services/intelligent-hub_IDM/GUIDE12AE819-273C-4E7A-8CE7-0870838BE67B.html

QUESTION 3

Drive C: is used as an installation drive in an on-premises Workspace ONE UEM environment.

What is the correct path to the log files?

- A. c:\airwatch\logs
- B. c:\airwatch*PRODUCTVERSION*\logs
- C. c:\vmware\airwatch\logs
- D. c:\airwatch.*PRODUCTVERSION*\logs



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Correct Answer: B

QUESTION 4

What are the issue severity definitions of Workspace ONE UEM when creating a support ticket?

- A. Very High, High, Medium, Low
- B. High, Medium, Low, Minor
- C. Critical, Major, Minor, Cosmetic
- D. Critical, High, Low, Cosmetic

Correct Answer: C

Reference: https://www.vmware.com/support/policies/severity.html

QUESTION 5

A report is stuck in the queued state. Verification has shown that email delivery is working, but the reports are still not received. What should be checked first?

- A. If a manually generated report cannot be generated by the system and the subscription fails
- B. If a manually generated report result can be sent as an email via the console
- C. If the generated report is categorized as spam
- D. If a manually generated report result can or cannot be downloaded

Correct Answer: D

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