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QUESTION 1

In the Cisco UCCE solution with SIP Dialer, which option lists the correct order to setup the components (assuming the agent peripheral gateway host already exists)?

A. Configure media routing peripheral, dialer. Install media routing peripheral gateway dialer, dialer.

B. Configure dialer, port map, media routing peripheral gateway. Install dialer, media routing peripheral gateway.

C. Install media routing peripheral gateway, dialer. Configure media routing peripheral gateway, dialer.

D. Install dialer, media routing peripheral gateway. Configure dialer, port map, media routing peripheral gateway.

Correct Answer: B

QUESTION 2

Which two things can cause the "Send to VRU" to fail within an ICM script for Cisco Unified Customer Voice Portal? (Choose two.)

A. No network VRU is configured for the routing client.

B. VRU PIM just got out of service.

C. Incorrect media file name.

D. Send to originator is not enabled.

E. Primary VRU peripheral gateway is out of service.

Correct Answer: AB

QUESTION 3

Which command is used to check the replication status of a Cisco Unified Intelligence Center cluster?

A. show dbreplication status

B. utils dbreplication summary

C. utils dbreplication runtimestate

D. utils dbreplication

Correct Answer: C

QUESTION 4

With Cisco Finesse 11.0, which two commands will stop and start the Tomcat service? (Choose two.)

A. To start the Cisco Tomcat service, enter this CLI command: utils start Cisco Tomcat

B. To start the Cisco Tomcat service, enter this CLI command: utils service Tomcat

C. To start the Cisco Tomcat service, enter this CLI command: utils service start Tomcat

D. To start the Cisco Tomcat service, enter this CLI command: utils service stop Cisco Finesse Tomcat

E. To start the Cisco Tomcat service, enter this CLI command: utils service stop Tomcat

F. To start the Cisco Tomcat service, enter this CLI command: utils service start Cisco Finesse Tomcat

Correct Answer: CE

QUESTION 5

The customer is using Cisco Unified Intelligence Center on a virtual machine and reports that the license has become invalid.

Which four options can cause this problem? (Choose four.)

A. Time zone was changed.

B. Secondary DNS was changed.

C. Hostname was changed.

D. Number of historical reports exceeded the system limits.

E. Cisco Unified Intelligence Center Publisher is not in service.

F. IP address was changed.

G. Primary NTP server was changed.

H. Number of concurrent real-time reports exceeded the system limits.

Correct Answer: ACFG

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