



6202^{Q&As}

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QUESTION 1

You are preparing for the first backup of the Contact Center Manager Server (CCMS). The environment requires a backup to a remote directory.

Which step is required for a successful database backup via the Contact Center Database Maintenance window?

- A. Add the Windows user account to the "Log on as a backup" policy
- B. Configure backup username using Server Name\username format under the Backup Location tab
- C. Shut down all services on the CCMS
- D. Verify that a backup tape is available

Correct Answer: B

QUESTION 2

You are preparing a Platform Vendor Independent (PVI) server for Contact Center manager Server (CCMS) Application installation. The Contact Center type is an Application Module Link (AML) based Avaya Communications Server 1000 (CS1000) Contact Center multimedia (CCMM) is not a part of the solution. Which two statements describe the settings that should be configured from Date and Time? (Choose two.)

- A. Ensure the Windows time service is disabled
- B. Ensure the Windows time service is enabled
- C. Ensure Windows Date and Time Settings are disabled
- D. Ensure Windows Date and Time Settings are enabled
- E. Ensure both "automatically adjust clock for daylight savings changes" and "automatically synchronize with an internet time server" check boxes are selected

Correct Answer: AC

QUESTION 3

How does Avaya recommend a Release Update (RU) or Service Pack (SP) be added during the installation of the Aura™ Contact Center applications?

- A. Create a shared folder with full access on a network drive and download the RU or SP to it
- B. Stop the installation and use Add/Remove Programs to add the downloaded RU or SP
- C. Create a folder on the server where the Contact Center software is being installed and download the RU or SP to it
- D. Download the RU or SP and write it onto a DBD and then use the DVD to install it onto the server

Correct Answer: C



QUESTION 4

You are planning to install the License Manager Application on the same server on which Contact Center Manager Server (CCMS) is installed. Which IP address should be entered when configuring the contact center components that require access to the License Manager?

- A. the Contact Center Server subnet IP address of the server used for CCMS
- B. the ELAN IP address of the server used for CCMS
- C. the ELAN IP address of the switch
- D. the Contact Center subnet IP address of the server used for Contact Center Server Administration (CCMA)

Correct Answer: A

QUESTION 5

In a SIP based Avaya Aura™ Contact Center, the Contact Center Manager Server (CCMS) supports secure Transport Layer Security (TLS) communication.

When implementing Security Certificate management for TLS in the CCMS, what is the first step that must be accomplished?

- A. Create the Certificate Store in the CCMS
- B. Apply the Signed Certificate to the CCMS
- C. Create a Certificate Signing Request (CSR) file from the CCMS
- D. Apply the Certificate Authority (CA) Root Certificate to the CCMS

Correct Answer: D

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