



6202^{Q&As}

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QUESTION 1

You have just completed the installation of Contact Center Manager Server (CCMS) and Licensing Manager on a Platform Vendor Independent (PVI).

How should you complete the installation of the Server Utility?

- A. You will need to have Avaya support personnel remotely install the Server Utility
- B. You can reinsert the installation DVD and run setup.exe again, selecting only the Server Utility to be installed
- C. You will need to restart the entire installation process, beginning with the installation of the operating system
- D. You can install the Server Utility from a shortcut on the Windows Start menu

Correct Answer: B

QUESTION 2

You want to implement High Availability which licensable feature is needed as a part of the License File?

- A. Multiplicity
- B. Networking
- C. Standby Server
- D. Universal Networking

Correct Answer: C

QUESTION 3

You are installing Contact Center manager Administration (CCMA) on a standalone server.

How should the IP multicast address be set on the CCMA server that?

- A. The CCMA server IP multicast sending address must be the same as the IP multicast sending address on the Contact Center Manager Server (CCMS) but different from the IP multicast receiving address in CCMA
- B. The CCMA server IP multicast sending address must be the same as the IP multicast receiving address on the CCMS, but different from the IP multicast sending address in CCMA
- C. The CCMA server IP multicast sending address must be the same as the IP multicast sending address on the CCMS, but different from the IP multicast sending address in CCMA
- D. The CCMA server IP multicast sending address must be the same as the CCMA server IP multicast sending address, but different from the IP multicast sending address in CCMS

Correct Answer: D



QUESTION 4

Which method does Avaya recommend for installing Contact Center Manager Server (CCMS) on a supported server?

- A. Run the installation from a remote hard disk copy of the installation DVD.
- B. Run the installation from a remote DVD-ROM drive that is accessible from the server over the LAN.
- C. Run the installation from the installation DVD, and use the DVD-ROM drive that is part of the server
- D. Run the installation from a remote DVD-ROM drive that is accessible from the server over the Internet

Correct Answer: C

QUESTION 5

A customer has installed Contact Center Manager Administration (CCMA) to manage Contact Center Manager Server (CCMS) , The servers can communicate with other servers and PCs using either multicast or unicast data How is real-time data sent from the Avaya Aura™ Contact Center servers to the desktop PCs?

- A. CCMS sends only multicast data to CCMA, which then sends either multicast or unicast data to desktop PCs
- B. CCMS sends only multicast data to CCMA, which then sends only multicast data to desktop PCs
- C. CCMS sends only multicast data to CCMA, which then sends only unicast data to desktop PCs
- D. CCMS sends either multicast or unicast data to CCMS, which then sends either multicast or unicast data to desktop PCs

Correct Answer: D

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