



6202^{Q&As}

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QUESTION 1

When deploying Avaya Aura™ Contact Center servers. Which third-party software applications are supported?

- A. Specified anti-Virus software, (off-line) back-up utilities, and Customer Relationship Management (CRM) services
- B. Specified anti-Virus software and (off-line) back-up utilities
- C. Specified anti-virus software and Avaya Aura™ Agent Desktop
- D. Specified anti-virus software, (off-line) back-up utilities, and Avaya Aura™ Agent Desktop

Correct Answer: B

QUESTION 2

A customer has installed Contact Center manager Administration (CCMA) on a Platform Vendor Independent (PVI) server.

They want to send data on their client PC via unicast stream where can the Application server be configured to send data using unicast?

- A. RSM IP address window on Contact Center Manager Server (CCMS)
- B. Multicast Ctrl on CCMA
- C. RTR Registry Settings on CCMA
- D. RSM Config on CCMA

Correct Answer: C

QUESTION 3

You are preparing a Platform Vendor Independent (PVI) server for Contact Center manager Server (CCMS) Application installation The Contact Center type is an Application Module Link (AML) based Avaya Communications Server 1000 (CS1000) Contact Center multimedia (CCMM) is not a part of the solution Which two statements describe the settings that should be configured from Date and Time? (Choose two.)

- A. Ensure the Windows time service is disabled
- B. Ensure the Windows time service is enabled
- C. Ensure Windows Date and Time Settings are disabled
- D. Ensure Windows Date and Time Settings are enabled
- E. Ensure both "automatically adjust clock for daylight savings changes" and "automatically synchronize with an internet time server" check boxes are selected

Correct Answer: AC



QUESTION 4

Which process is performed by the Contact Center Server database migration tool during an upgrade?

- A. It creates a new database for the upgrade to Avaya Aura™ Contact Center
- B. It extracts customer data and prepares it for the upgrade to Avaya Aura™ Contact Center
- C. It upgrades all processes to Avaya Aura™ Contact Center
- D. It migrates Avaya Aura™ Contact Center applications to new server platforms

Correct Answer: B

QUESTION 5

A company is planning to implement a stand-alone Contact Center Manager Server (CCMS) license with 50 Voice Agents.

Which license type should the company purchase?

- A. Essential
- B. Nodal NCC
- C. Nodal Enterprise
- D. Corporate Enterprise

Correct Answer: A

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