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QUESTION 1

To ensure resiliency, you have been tasked to add an additional licensing server to the network in which configuration will the additional licensing server work?

- A. when the standby license manager is configured in a Nodal licensing environment
- B. when the licensing server is manually selected
- C. When the two licensing servers are configured for agent license load balancing
- D. when the two licensing servers operate in an active-standby configuration

Correct Answer: D

QUESTION 2

A customer is deploying Security Framework with single sign on (SSO) functionality As a part of the configuration, it is necessary to login to the Security Framework web tool-UCM.

Which user can access and configure the Configuration window

- A. admin
- B. sysadmin
- C. webadmin
- D. local server administrator

Correct Answer: A

QUESTION 3

An Avaya Aura™ Agent Desktop client is running Windows XP with SP3 installed. You want to ensure that the real-time reporting data will be xxx the client Which two methods will ensure this? (Choose two.)

- A. Add Internet Explorer to the firewall exception list
- B. Add the address 0.0.0.0 to the trusted site list under the Internet Explorer
- C. Disable both multicast and unicast at the Contact Center Manager Administration (CCMA) server
- D. Open the appropriate ports in the client firewall
- E. Windows XP with SP3 is not supported, only SP2 and lower are supported

Correct Answer: AD

**QUESTION 4**

You increased the multicast time to live value on Contact Center Manager Server (CCMS) Later when checking the RTD multicast configuration, it is discovered that the original setting is still in effect Which service must be restarted in Windows Services so that the new value can take effect?

- A. CCMA IceRTDService, the CCMA Real-Time Display Service
- B. CCMS RDC_Service, the Real-Time Data Calculator Service
- C. CCMS RSM_Service, the Real-Time Statistical Manager Service
- D. CCMS SDP_Service, the Statistical Data Propagator Service

Correct Answer: D

QUESTION 5

A customer has installed Contact Center manager Administration (CCMA) on a Platform Vendor Independent (PVI) server.

They want to send data on their client PC via unicast stream where can the Application server be configured to send data using unicast?

- A. RSM IP address window on Contact Center Manager Server (CCMS)
- B. Multicast Ctrl on CCMA
- C. RTR Registry Settings on CCMA
- D. RSM Config on CCMA

Correct Answer: C

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