



# 6210<sup>Q&As</sup>

Avaya Aura ContactCenter Implementation Exam

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### QUESTION 1

You are preparing to install an Avaya Aura Contact Center R7 (AACC) on a server that has been supplied by the customer. You need to verify that the server meets the requirements to run AACC.

In which Avaya support document will you find the server requirements?

- A. Avaya Aura Contact Center Overview and Specifications
- B. Avaya Aura Contact Center and Avaya Aura Unified Communications Platform Integration
- C. Avaya Aura Contact Center Administration
- D. Avaya Aura Contact Center Commissioning for Avaya Aura Unified Communications

Correct Answer: A

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### QUESTION 2

Which three Mission Critical High Availability (HA) solutions does Contact Center Release 7 support? (Choose three.)

- A. Mission Critical HA with or without Avaya Aura platform resiliency
- B. Mission Critical HA with Midsize Enterprise (ME)
- C. Mission Critical HA with Avaya Aura Unified Communications Virtualized Environment
- D. Mission Critical HA with Midsize Business Template

Correct Answer: BCD

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### QUESTION 3

Which three statements about Avaya Aura Contact Center (AACC) Licensing are true? (Choose three.)

- A. Agent licenses are available for both Nodal and Corporate Licensing.
- B. A Corporate Enterprise license type is for a network of Avaya Aura Contact Center installations.
- C. The Nodal Enterprise license type controls the licensing for a single Avaya Aura Contact Center node.
- D. The licensing grace period duration is 15 days.
- E. Nodal Enterprise licensing supports a Standby License Manager.

Correct Answer: BCE

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#### QUESTION 4

You can install the Contact Center Server Utility on a standalone computer, or it can co-reside with the Contact Center Manager Server (CCMS).

Which operation on the server can the Server Utility perform?

- A. Modify real-Time Display interface parameters
- B. View Alarms and Events
- C. Perform database restores
- D. Administer licensing

Correct Answer: B

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#### QUESTION 5

Avaya Aura Contact Center (AACC) 7.1 supports Avaya Aura Media Servers (AAMS) using High Availability (HA).

Which statement about AAMS licenses for an HA pair configuration is true?

- A. They are not needed in the AACC 7.1 HA solution
- B. Each server in an HA pair configuration requires a license
- C. They are included in the AACC 7.1 HA solution
- D. The license of the Primary Server is used with the Backup Server

Correct Answer: B

Reference: <https://downloads.avaya.com/css/P8/documents/101033402>

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