



6210^{Q&As}

Avaya Aura ContactCenter Implementation Exam

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QUESTION 1

A systems engineer has just completed a database maintenance backup. The engineer would like to verify the success of the backup.

In which default location should the engineer look to determine the success of the backup?

- A. C:\Contact Center\Log\Common Components\DBMaintenance.log
- B. D:\Log\Common Components\DBMaintenance.log
- C. D:\Avaya Aura>Contact Center\Log\Common Components\CC_DBMaintenance.log
- D. D:\Avaya\Log\Common Components\CC_DBMaintenance

Correct Answer: B

QUESTION 2

After you complete the Avaya Aura Contact Center (AACC) installation, you should perform a backup.

From the Contact Center Database Maintenance utility, which two menu options are used to perform the backup?

- A. Select Location and Immediate Backup
- B. Map Drive and Immediate Backup
- C. Backup Drive and Immediate Backup
- D. Backup Location and Immediate Backup

Correct Answer: D

Reference: <https://downloads.avaya.com/css/P8/documents/100141967> (15)

QUESTION 3

Which three statements about Avaya Aura Contact Center (AACC) Licensing are true? (Choose three.)

- A. Agent licenses are available for both Nodal and Corporate Licensing.
- B. A Corporate Enterprise license type is for a network of Avaya Aura Contact Center installations.
- C. The Nodal Enterprise license type controls the licensing for a single Avaya Aura Contact Center node.
- D. The licensing grace period duration is 15 days.
- E. Nodal Enterprise licensing supports a Standby License Manager.

Correct Answer: BCE



QUESTION 4

You are preparing to install an Avaya Aura Contact Center R7 (AACC) on a server that has been supplied by the customer. You need to verify that the server meets the requirements to run AACC.

In which Avaya support document will you find the server requirements?

- A. Avaya Aura Contact Center Overview and Specifications
- B. Avaya Aura Contact Center and Avaya Aura Unified Communications Platform Integration
- C. Avaya Aura Contact Center Administration
- D. Avaya Aura Contact Center Commissioning for Avaya Aura Unified Communications

Correct Answer: A

QUESTION 5

A customer has Avaya Aura Contact Center (AACC) and Avaya Aura Unified Communications Platform Integration.

For the Avaya Aura Session Manager (ASM) to direct incoming voice contacts to the AACC, as part of the ASM and AACC configuration, which two items are configured in ASM? (Choose two.)

- A. Enable TLS encryption for Hosts.
- B. Install a Signed Certificate from a Trusted Host.
- C. Add the Avaya Aura Contact Center as a Trusted Host.
- D. Add a Routing Policy for the AACC.

Correct Answer: BC

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