



640-461^{Q&As}

Introducing Cisco Voice and Unified Communications Administration
v8.0

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QUESTION 1

A new user is unable to log into voice mail and no one is able to leave this user a voice-mail message. Which two options are causing the problem? (Choose two.)

- A. The extension number was not configured in Cisco Unity Connection.
- B. The TUI settings are set to default.
- C. The mailbox size is too small.
- D. The DN was misconfigured in Cisco Unified Communications Manager.

Correct Answer: AD

QUESTION 2

What defines a report user as a Manager as opposed to just a User in the CAR reporting tool?

- A. The account of the report user is referenced in the Manager User ID field of another user's account.
- B. The account of the report user is a member of the Standard CAR Manager Users Group.
- C. The Manager check box is checked in the CAR User Configuration page.
- D. Managers log in to a different CAR Reports tool than users do.

Correct Answer: A

QUESTION 3

After changes are made to an IP phone, which reset method is the fastest to bring the phone back into service?

- A. drop
- B. restart
- C. reset
- D. shutdown
- E. shut and no shut

Correct Answer: B

restart- Performs a fast reboot of the specified phone or all phones running SCCP associated with this Cisco Unified CME router. Does not contact the DHCP server for updated information



Link: http://www.cisco.com/en/US/docs/voice_ip_comm/cucme/admin/configuration/guide/cmreset.html#wpxref87974

QUESTION 4

Which option should you use in the Cisco Unified Communications Manager End Users Configuration page to ensure that a user can use a desk phone both for calls and for Cisco Unified Presence?

- A. Enable Cisco Unified Presence Communicator
- B. Allow Control of Device from Cisco Computer Telephony Integration
- C. Allow Cisco Unified Personal Communicator Integration
- D. Allow Cisco Unified Presence Control over IP Phone

Correct Answer: B

QUESTION 5

Refer to the exhibit.



```
HQ#sh isdn stat
Global ISDN Switchtype = primary-ni

%Q.931 is backhauled to CCM MANAGER 0x0003 on DSL 0. Layer 3 output may not apply

ISDN Serial0/0/0:23 interface
    ds1 0, interface ISDN Switchtype = primary-ni
    L2 Protocol = Q.921 0x0000 L3 Protocol(s) = CCM MANAGER 0x0003
Layer 1 Status:
    ACTIVE
Layer 2 Status:
    TEI = 0, Ces = 1, SAPI = 0, State = TEI_ASSIGNED
Layer 3 Status:
    0 Active Layer 3 call(s)
Active ds1 0 CCBS = 0
The Free Channel Mask: 0x807FFFFFFF
Number of L2 Discards = 0, L2 Session ID = 3
Total Allocated ISDN CCBS = 0
```

```
card type t1 0 0
enable password cisco
!
isdn switch-type primary-ni
!
controller T1 0/0/0
cablelength short 110
pri-group timeslots 1-24 service mgcp
!
interface Serial0/0/0:23
no ip address
encapsulation hdlc
isdn switch-type primary-ni
isdn incoming-voice voice
no cdp enable
!
```



Is this configuration correct and is the T1 operational? If not, what is the cause?

- A. Yes, the configuration is correct and it is operational.
- B. No, the configuration is incorrect and the T1 is not operational because MGCP is not the proper service statement.
- C. No, the configuration is incorrect and the T1 is not operational because, the isdn switch-type is incorrect.
- D. No, the configuration is incorrect and the T1 is not operational because the isdn-bind-13 ccm-manager command is missing from the serial0/0/0:23 interface.
- E. No, the configuration is incorrect and the T1 is not operational because the no ip address command is applied to the serial0/0/0:23 interface.

Correct Answer: D

To bind Layer 3 of the ISDN PRI interface of the Media Gateway Control Protocol (MGCP) voice gateway to the Cisco CallManager for PRI Q.931 signaling backhaul support, use the isdn bind-13 ccm-manager command in interface configuration mode

Link: http://www.cisco.com/en/US/docs/ios/12_3t/voice/command/reference/vrht_i2_ps5207_TSD_Products_Command



[_Reference_Chapter.html#wp1094910](#)

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