



640-461^{Q&As}

Introducing Cisco Voice and Unified Communications Administration
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QUESTION 1

Which method can be used to retrieve a call that is placed on hold from a Cisco IP phone?

- A. call hold
- B. call park
- C. call slot
- D. transfer call

Correct Answer: B

QUESTION 2

Which two services must be running to enable report publishing for RTMT? (Choose two.)

- A. Cisco RIS data collector
- B. Cisco RTMT Reporter servlet
- C. Cisco Serviceability Reporter
- D. Cisco Trace Collection servlet
- E. Cisco Trace Collection Service
- F. Cisco Extended Functions

Correct Answer: BC

QUESTION 3

When a phone that is registered as a Skinny Client Control Protocol device goes off hook, which counter gets incremented until it goes back on hook?

- A. CallsAttempted
- B. CallsActive
- C. CallsInProgress
- D. CallsCompleted

Correct Answer: C



QUESTION 4

Which port is the default port for SCCP call signaling on Cisco Unified Communications Manager?

- A. 2000
- B. 2443
- C. 5060
- D. 5061

Correct Answer: A

QUESTION 5

How fast can Cisco Unified Communications Manager generate CDR and CMR files?

- A. One CDR file and one CMR file every second for up to 1 minute
- B. One CDR file and one CMR file every minute for up to 1 hour
- C. Ten CDR files and ten CMR files every hour for up to 1 day
- D. Ten CDR files and ten CMR files every day for up to 1 week

Correct Answer: C

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