



# 640-461<sup>Q&As</sup>

Introducing Cisco Voice and Unified Communications Administration  
v8.0

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### QUESTION 1

Which level of users in Cisco Unified Communications Manager CDR Analysis and Reporting can generate reports for quality of service?

- A. administrators
- B. managers
- C. auditors
- D. individual users

Correct Answer: B

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### QUESTION 2

A network administrator uses autoregistration to register IP phones to Cisco Unified Communications Manager. Later, the administrator changes the DN of the autoregistered phone to free the DN in the autoregistration range. After a certain amount of time, the phones fail to autoregister, displaying "Error DB Config" or a similar message on the IP Phone screen. What is the root cause of this issue?

- A. The network is down.
- B. Cisco Unified Communications Manager server is down.
- C. The phone is faulty.
- D. The DNs are marked as unassigned.

Correct Answer: D

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### QUESTION 3

You are connecting your voice gateway to the PSTN through digital lines. What is the command you should use for clocking synchronization?

- A. clock source line
- B. clock source internal
- C. clock source free-running
- D. clock source external

Correct Answer: A

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#### QUESTION 4

What defines a report user as a Manager as opposed to just a User in the CAR reporting tool?

- A. The account of the report user is referenced in the Manager User ID field of another user's account.
- B. The account of the report user is a member of the Standard CAR Manager Users Group.
- C. The Manager check box is checked in the CAR User Configuration page.
- D. Managers log in to a different CAR Reports tool than users do.

Correct Answer: A

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#### QUESTION 5

A user in Cisco Unified Communications Manager Administration has been added to the Standard CCM Admin Users group, which includes the Standard CCMADMIN Administration role, but the user cannot add new users. What is the cause of this issue?

- A. The add user capability has been disabled for the group
- B. The incorrect group and role were assigned.
- C. The add user capability has been disabled for the role.
- D. Only the CCMAAdmin user can add users.
- E. Users can be added only via LDAP

Correct Answer: C

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