642-241^{Q&As}

Unified Contact Center Enterprise Design (UCCED)

Pass Cisco 642-241 Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

https://www.geekcert.com/642-241.html

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Cisco Official Exam Center

⚙ **Instant Download** After Purchase

⚙ **100% Money Back** Guarantee

⚙ **365 Days** Free Update

⚙ **800,000+** Satisfied Customers

QUESTION 1

In the Cisco Unified Contact Center Enterprise solution, which two agent CTI desktop options support Transport Layer Security? (Choose two.)

A. Cisco Agent Desktop

B. CTI OS Agent Desktop using Java CIL

C. CTI OS Agent Desktop using C++ CIL

D. CTI OS Agent Desktop using .NET CIL

Correct Answer: AC

QUESTION 2

During a normal call flow in the Cisco Unified Contact Center Enterprise solution, how long is the Cisco Unified IP IVR engaged?

A. from the call arrival to the point that the agent answers

B. from the transfer to IVR to the point that the agent hangs up

C. from the transfer to IVR to the point that the agent answers

D. from the call arrival to the point that the agent is ready

Correct Answer: C

QUESTION 3

In the Cisco Unified Contact Center Enterprise 8.0(x) Multi-Line ACD feature, how many total lines can the CTI Desktop monitor on the Cisco Unified IP phone?

A. two: one ACD and one personal lines

B. threE. two ACD and one personal lines

C. threE. one ACD and two personal lines

D. four: one ACD and three personal lines

E. four: two ACD and two personal lines

F. fivE. one ACD and four personal lines

G. fivE. two ACD and three personal lines

Correct Answer: D

QUESTION 4

Using the Cisco Unified Contact Center Enterprise 8.0(x) Analysis Manager CLI, which command will show the current debug trace levels?

A. show log

B. show trace

C. show level

D. show debug

Correct Answer: D

QUESTION 5

Microsoft Windows Active Directory in Cisco Unified Contact Center Enterprise controls all of these types of user access except which one?

A. Supervisor CTI OS or Cisco Agent Desktop user login

B. ConfigManager user access on Admin Workstation

C. WebView user login

D. service account login

Correct Answer: A

[Latest 642-241 Dumps](#)   [642-241 PDF Dumps](#)   [642-241 Study Guide](#)