



642-467^{Q&As}

Integrating Cisco Unified Communications Applications v8.0 (CAPPS v8.0)

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QUESTION 1

When an Emergency Alternate Greeting (EAG) is activated, which two of the following statements describe how the EAG is accessed? (Choose Two)

- A. If it is active, the EAG is played before the welcome greeting of the system auto-attendant and the AtiGreeting wav file is appended to the beginning of the welcome greeting.
- B. If it is active, the EAG is played before the welcome greeting of the system auto-attendant and a Boolean variable of "greetingactive" is returned as "true"
- C. If the EAG was recorded through the TUI and the EAG is active, the EAG overwrites the existing welcome greeting and the EAG is played until it is deactivated.
- D. If the EAG is included in custom auto-attendant scripts, a call to a subflow to checkaltgreet.aef must be inserted in the script at the desired location. If the EAG was recorded through the GUI, the new file replaces the existing welcome greeting and changes its name to WelcomeGreeting.old until the administrator deactivates the EAG and renames the existing welcome greeting.

Correct Answer: BD

QUESTION 2

In Cisco Unified Presence, status can be derived from which two events? (Choose two.)

- A. user connecting a headset
- B. client login
- C. opening a web page
- D. user selecting "Do Not Disturb"

Correct Answer: BD

QUESTION 3

Which call handler can be configured to ask callers questions and, once the answers are recorded, sends them to a configured recipient?

- A. after-hours greeting
- B. alternate greeting
- C. standard greeting
- D. interview
- E. directory

Correct Answer: D



QUESTION 4

Which four of the following will allow a Cisco Unity Express system administrator to add new mailboxes to the system? (Choose four.)

- A. Choose Voice Mail > Mailboxes to add new mailboxes.
- B. Choose User Defaults > Create Mailbox.
- C. Choose Configure > Users and check the Create Mailbox check box.
- D. Choose Configure > Groups. The Configure Groups window appears. Click Add. The Add a New Group window appears. Complete the information fields and check the Enable notification for this user/ group checkbox.
- E. Choose Voice Mail > VM Defaults and click Add Mailboxes.
- F. Mailboxes can be created when users are imported from Cisco Unified Communications Manager Express.

Correct Answer: ACDF

QUESTION 5

Refer to the exhibit.

```
!
interface Loopback 0
ip address 10.1.131.1 255.255.255.0
!
interface vlan 130
ip address 10.1.130.1 255.255.255.0
!
telephony-service
ip source-address 10.1.130.1 port 2000
!
```

Which five of the following commands will integrate a Cisco Unity Express module with a Cisco Unified Communications Manager Express router. (Choose five.)

- A. ip route 10.1.131.2 255.255.255.255 interface Service-Engine 1/0
- B. service-module ip address 10.1.130.2 255.255.255.0
- C. ip unnumbered Loopback0
- D. service-module ip address 10.1.131.2 255.255.255.0
- E. service-module ip default-gateway 10.1.131.1



F. ip unnumbered vlan130

G. service-module ip default-gateway 10.1.30.1.1

H. interface Integrated-Service-Engine1/0

Correct Answer:

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