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QUESTION 1

Which Internet Protocol (IP) telephony element is best categorized as a voice application component?

- A. private branch exchange (PBX)
- B. voice gateway
- C. IP telephone
- D. advanced audio conferencing software

Correct Answer: D

QUESTION 2

Which content network component maintains original source content and publishes content to the network edge?

- A. Content Distribution Manager (CDM)
- B. content engine
- C. content switch
- D. content router

Correct Answer: A

QUESTION 3

Which Cisco Internet Protocol (IP) telephony product or series is a Windows-based application for the personal computer (PC) that supports end-user client functions, including the integration of contact directories and a drag-and-drop interface for conference calling?

- A. Cisco SoftPhone
- B. Cisco Conference Connection
- C. Cisco Internetwork Operating System (IOS)
- D. Cisco CallManager

Correct Answer: A

QUESTION 4

Without a service contract that supports the refresh of Cisco IOS software, what must customers do?

- A. purchase releases, enhancements, or updates separately



- B. call the Cisco Technical Assistance Center (TAC) to obtain releases, enhancements, or upgrades
- C. find a network application software that can perform the same functions
- D. use an alternative to Cisco IOS software

Correct Answer: A

QUESTION 5

A switch operates at Layer 2 of the OSI model. What is the name of that layer?

- A. network
- B. session
- C. presentation
- D. data link

Correct Answer: D

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