

648-232^{Q&As}

Cisco WebEx Solutions Design and Implementation

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QUESTION 1

Which statement is true in regards to Cisco Unified MeetingPlace video?

- A. MeetingPlace standards-based video and WebEx HQ/HD video do not interoperate.
- B. Customers must run both MeetingPlace standards-based video and WebEx HQ/HD video for it to run properly.
- C. Only the active speaker will show in the thumbnail.
- D. MeetingPlace has not yet moved to high definition.

Correct Answer: A

QUESTION 2

How will the branding be displayed if you join a meeting on another company site?

- A. It will show in text format only.
- B. Branding will not be shown.
- C. It will be shown by using two-level branding.
- D. It will be shown using default settings.

Correct Answer: C

QUESTION 3

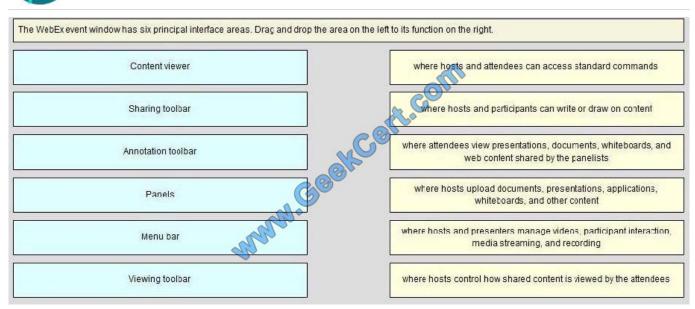
The WebEx event window has six principal interface areas. Drag and drop the area on the left to its function on the right.

Select and Place:

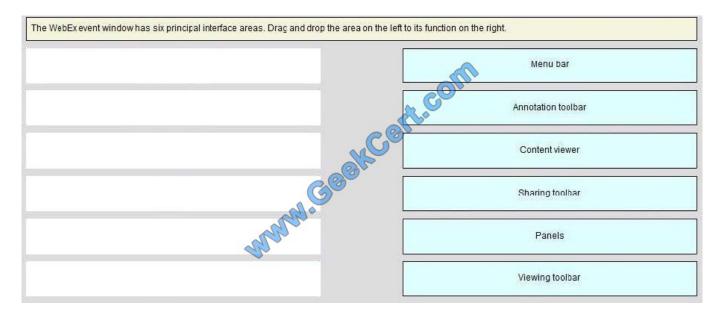


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Correct Answer:



QUESTION 4

Which statement is true about active speaker?

- A. Active speaker switching is automatic with third-party audio only.
- B. Active speaker does not work for a site without integrated audio.
- C. Active speaker switching is automatic with Cisco WebEx audio, third-party audio, and Cisco Unified MeetingPlace Release 8.5.
- D. Active speaker only works with those who have video enabled on their WebEx.



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Correct Answer: C

QUESTION 5

What are the three ways that the WebEx Support Center improves key performance metrics for a business? (Choose three.)

- A. increases first-call resolution percentage
- B. lengthens average call handling time
- C. drives in-person sales
- D. shortens average wait time
- E. improves customer satisfaction rating
- F. increases time to resolution

Correct Answer: ADE

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