



648-232^{Q&As}

Cisco WebEx Solutions Design and Implementation

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QUESTION 1

Which statement is true in regards to Cisco Unified MeetingPlace video?

- A. MeetingPlace standards-based video and WebEx HQ/HD video do not interoperate.
- B. Customers must run both MeetingPlace standards-based video and WebEx HQ/HD video for it to run properly.
- C. Only the active speaker will show in the thumbnail.
- D. MeetingPlace has not yet moved to high definition.

Correct Answer: A

QUESTION 2

How will the branding be displayed if you join a meeting on another company site?

- A. It will show in text format only.
- B. Branding will not be shown.
- C. It will be shown by using two-level branding.
- D. It will be shown using default settings.

Correct Answer: C

QUESTION 3

The WebEx event window has six principal interface areas. Drag and drop the area on the left to its function on the right.

Select and Place:



The WebEx event window has six principal interface areas. Drag and drop the area on the left to its function on the right.

Content viewer	where hosts and attendees can access standard commands
Sharing toolbar	where hosts and participants can write or draw on content
Annotation toolbar	where attendees view presentations, documents, whiteboards, and web content shared by the panelists
Panels	where hosts upload documents, presentations, applications, whiteboards, and other content
Menu bar	where hosts and presenters manage videos, participant interaction, media streaming, and recording
Viewing toolbar	where hosts control how shared content is viewed by the attendees

Correct Answer:

The WebEx event window has six principal interface areas. Drag and drop the area on the left to its function on the right.

	Menu bar
	Annotation toolbar
	Content viewer
	Sharing toolbar
	Panels
	Viewing toolbar

QUESTION 4

Which statement is true about active speaker?

- A. Active speaker switching is automatic with third-party audio only.
- B. Active speaker does not work for a site without integrated audio.
- C. Active speaker switching is automatic with Cisco WebEx audio, third-party audio, and Cisco Unified MeetingPlace Release 8.5.
- D. Active speaker only works with those who have video enabled on their WebEx.



Correct Answer: C

QUESTION 5

What are the three ways that the WebEx Support Center improves key performance metrics for a business? (Choose three.)

- A. increases first-call resolution percentage
- B. lengthens average call handling time
- C. drives in-person sales
- D. shortens average wait time
- E. improves customer satisfaction rating
- F. increases time to resolution

Correct Answer: ADE

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