



648-232^{Q&As}

Cisco WebEx Solutions Design and Implementation

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QUESTION 1

Which description matches the steps involved in escalating WebEx issues? Drag the step on the left to its description on the right.

Select and Place:

Which description matches the steps involved in escalating WebEx issues? Drag the step on the left to its description on the right.

identify the issue	Determine who and how many users or WebEx sites are impacted.
isolate and troubleshoot	Determine the symptoms.
evaluate	Review the system requirements, determine if the problem is inside or outside the corporate network, check if the user is local or remote, and verify any unique network configuration.
resolve or escalate to WebEx Support team	Determine if a temporary fix or workaround can be utilized while WebEx Support is contacted.

Correct Answer:

Which description matches the steps involved in escalating WebEx issues? Drag the step on the left to its description on the right.

	evaluate
	identify the issue
	isolate and troubleshoot
	resolve or escalate to WebEx Support team

QUESTION 2

How do you share data from Cisco TelePresence WebEx OneTouch?

- A. The host must pass the ball.
- B. The user must connect to the VGA cable to become the active presenter.
- C. Only the host can share data.
- D. TelePresence is an audio-only platform and data cannot be shared.



Correct Answer: B

QUESTION 3

The current WebEx audio solution requires all audio to flow through the PSTN. How does this differ from cloud-connected audio?

- A. Customers connect via a VPN.
- B. Customers connect with Cisco Unified Communications Manager.
- C. Customers connect through a direct IP connection.
- D. Customers connect via a media gateway.

Correct Answer: C

QUESTION 4

Cloud-connected audio was designed for which customers?

- A. customers with Cisco Unified MeetingPlace
- B. customers with TSP audio
- C. customers with less than 200 employees
- D. enterprise and Global 3.0 customers

Correct Answer: D

QUESTION 5

Why is the bandwidth requirement for sending video higher than the requirement for receiving video?

- A. More information is sent within the multilayer frames.
- B. Receiving the video data traffic is specific to local capabilities.
- C. Raw data needs to be compressed.
- D. The decoder gets the bitstream from the application layer.

Correct Answer: A



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