



648-232^{Q&As}

Cisco WebEx Solutions Design and Implementation

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QUESTION 1

Which two of these factors should be considered when determining the size of a conference system? (Choose two.)

- A. future growth
- B. service levels
- C. location of participants
- D. CapEx
- E. node capacity

Correct Answer: AB

QUESTION 2

What are two benefits of downloading WebEx Productivity Tools using the company WebEx site? (Choose two.)

- A. simplifies deployment
- B. drives usage and adoption
- C. promotes virtualization
- D. reduces corporate bandwidth usage

Correct Answer: AB

QUESTION 3

What happens to the data if the node at the branch site goes down?

- A. The data is typically rerouted over the private network.
- B. Data from the WebEx node is sent to SIP.
- C. The client tries to reconnect to the same collaboration bridge.
- D. ASR will condense the information into one outbound stream.

Correct Answer: A

QUESTION 4

What are the three ways that the WebEx Support Center improves key performance metrics for a business? (Choose three.)



- A. increases first-call resolution percentage
- B. lengthens average call handling time
- C. drives in-person sales
- D. shortens average wait time
- E. improves customer satisfaction rating
- F. increases time to resolution

Correct Answer: ADE

QUESTION 5

Why is the bandwidth requirement for sending video higher than the requirement for receiving video?

- A. More information is sent within the multilayer frames.
- B. Receiving the video data traffic is specific to local capabilities.
- C. Raw data needs to be compressed.
- D. The decoder gets the bitstream from the application layer.

Correct Answer: A

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