



650-177^{Q&As}

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QUESTION 1

What is the minimum level of account access that partners need to download Cisco Configuration Assistant from Cisco.com?

- A. Guest
- B. Partner
- C. Select
- D. Privileged
- E. Cisco CCIE

Correct Answer: C

QUESTION 2

What advantage does integrated messaging have over standard voice-mail systems?

- A. provides text versions of your voice-mail messages
- B. forwards voice-mail messages to your email as .wav files
- C. provides a toolbar to see the status of coworkers
- D. eliminates the need for a live operator to answer the phone

Correct Answer: B

Integrated Messaging has following benefits: Ability to listen to voicemail when on a phone call with someone else
Forward voicemail as an email attachment
Respond to voicemail without access to voicemail system.

QUESTION 3

Which of the following is a component of the Cisco SMB Support Assistant?

- A. SupportFor Every Technology
- B. Cisco IOS Bug Fixes
- C. Access to theSoftware Center
- D. Full Access to the Cisco.com website

Correct Answer: B



QUESTION 4

Which Cisco support service product targets customers with up to 48 users on a network where voice communication is mission-critical to business operation?

- A. CiscoSMARTnet for SBCS
- B. Cisco Smart Care Service
- C. SMARTnet Partner Service
- D. Cisco Smart Foundation Service
- E. Cisco Technical Assistance Center

Correct Answer: A

QUESTION 5

What is the minimum level of account access that partners need to download Cisco Configuration Assistant from Cisco.com?

- A. Guest
- B. Privileged
- C. Cisco CCIE
- D. Select
- E. Partner

Correct Answer: E

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