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QUESTION 1

What is the benefit of implementing a Cisco end-to-end solution?

- A. It enables the network to work as a unified whole
- B. It maximizes the network security
- C. It increases the cost of the equipment
- D. It reduces the cost of the equipment

Correct Answer: A

QUESTION 2

Which three are the phases of the Cisco Smart Business Roadmap? (Choose three.)

- A. Finished
- B. Implemented
- C. Foundation
- D. Beginning
- E. Optimized
- F. Growth

Correct Answer: CEF

QUESTION 3

What is the difference between Cisco Catalyst 2960 LAN Base Series and Cisco Catalyst Lite series.

- A. Only the Cisco Catalyst 2960 LAN Base Series can be managed by Cisco Network Assistant
- B. Only the Cisco Catalyst 2960 LANLite Series supports Gigabit Ethernet uplinks
- C. Only the Cisco Catalyst 2960 LANLite Series supports Power over Ethernet
- D. Only the Cisco Catalyst 2960 LAN Base Seriesofferes enhanced Layer2+ intelligent LAN services.

Correct Answer: AD

See: http://www.cisco.com/en/US/products/ps6406/prod_models_comparison.html Base Has SFP+, POE+, Cisco FlexStack

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QUESTION 4

Which model of the Cisco 1800 Series Integrated Services Router is Modular?

- A. 1812
- B. 1814
- C. 1802
- D. 1811
- E. 1841

Correct Answer: E

QUESTION 5

Which two benefits does Cisco Unified CallConnector provide to customer communications? (Choose two.)

- A. status of coworkers before placing a call
- B. Connect feature in Communications Manager Express
- C. IM contacts imported to an IP Phone
- D. click-to-dial access only for WebEx meetings
- E. Screen Pops for incoming calls

Correct Answer: AE

Cisco unified callconnector benefits include: Screen pop and click to dial Call duration tracking and information capture Customer record creation Call contact button in Outlook and CRM IE interface Desktop TAPI client MS CRM server install

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