70-246 Q&As

Private Cloud Monitoring and Operations with System Center

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QUESTION 1

Your network contains a System Center 2012 R2 Service Manager deployment.

You plan to create priority-based service level objectives (SLOs) for all work item types. The priorities will be assigned automatically based on the urgency and the impact of a work item.

You need to identify how to implement the priorities for each work item.

What should you identify? In the table below, identify which work items can be implemented by using the work item settings or a custom workflow and which work items can be implemented only by using a custom workflow. Make only one

selection in each row.

Hot Area:

Work item	Can be implemented by using the work item settings or a custom workflow	Can be implemented only by using a custom workflow
Activity	○	○
Change Request	○	○
Incident	○	○
Problem	○	○
Release	○	○
Service Request	○	○

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Correct Answer:

Work item	Can be implemented by using the work item settings or a custom workflow	Can be implemented only by using a custom workflow
Activity	○	○
Change Request	○	○
Incident	○	○
Problem	○	○
Release	○	○
Service Request	○	○

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QUESTION 2

Your company has a private cloud that is managed by using a System Center 2012 infrastructure.

A server named Server1 hosts the System Center 2012 Service Manager management server.

A server named Server2 hosts the System Center 2012 Orchestrator management server.

You plan to use a runbook named Runbook1 to update the status of Service Manager incidents.

You need to ensure that you can create Runbook1, and then reference the runbook in Service Manager.

What should you do? (Each correct answer presents part of the solution.Choose all that apply.)

A. From the Service Manager Console, add an incident event workflow.

B. From the Service Manager Shell, run the Update-SCSMWorkflow cmdlet.

C. From the Service Manager Console, create an Orchestrator connector.

D. From the Orchestrator Deployment Manager, register the Integration Pack for System Center Service Manager.

E. From the Service Manager Console, update the Problem Status list.

F. From the System Center 2012 Orchestrator Runbook designer, create a connection.

Correct Answer: BCD

Just a draft:

Install the integration pack for SCSM on Orchstrator and configure the connection settings (SCSM server name, User, Password) Create a new runbook First activity -> "Monitor Object" of SCSM integration pack -> Incident Class -> On

Update -> Filter "Support Group" not equal "Tier 1" Add 6 "Send Email" activities -> 6 different recipients -> add the text in each mail body Link all 6 "Send Email" activities with the first "Monitor Object" activity On each link delete the default

rule "On success" Add a new criteria -> Choose the "Support Group" from the data bus ->criteria of the first link "Support Group" equals "Tier 2"

Do the same with the other Links and Support Groups.

Check in and start the runbook

Reference:

http://social.technet.microsoft.com/Forums/en/administration/thread/ea41a3a4-0b40-47ee-9ecc- a2ecab8794bf

QUESTION 3

You deploy a System Center 2012 R2 infrastructure that contains Configuration Manager, Orchestrator, Operations Manager, Service Manager, and Virtual Machine Manager (VMM).

Operations Manager is configured to monitor all servers. Configuration Manger is configured to deploy Windows patches to the servers.

You deploy 10 new web servers by using a VMM service template.

You plan to deploy several hundred patches to the servers.

You need to automate the server patching process without generating alerts.

What is the best approach to achieve the goal? More than one answer choice may achieve the goal. Select the BEST answer.

A. From VMM, create an update baseline and configure the scope of the update baseline.

B. From Orchestrator, create a scheduled runbook that contains an activity to deploy the updates and to set the maintenance mode.

C. From Configuration Manager, create a software update deployment. From Operations Manager, set the servers to maintenance mode.

D. From Configuration Manager, create an automatic deployment rule.

Correct Answer: B

QUESTION 4

Your company has a private cloud that is managed by using a System Center 2012 infrastructure.

You plan to deploy a single-tier service to the private cloud.

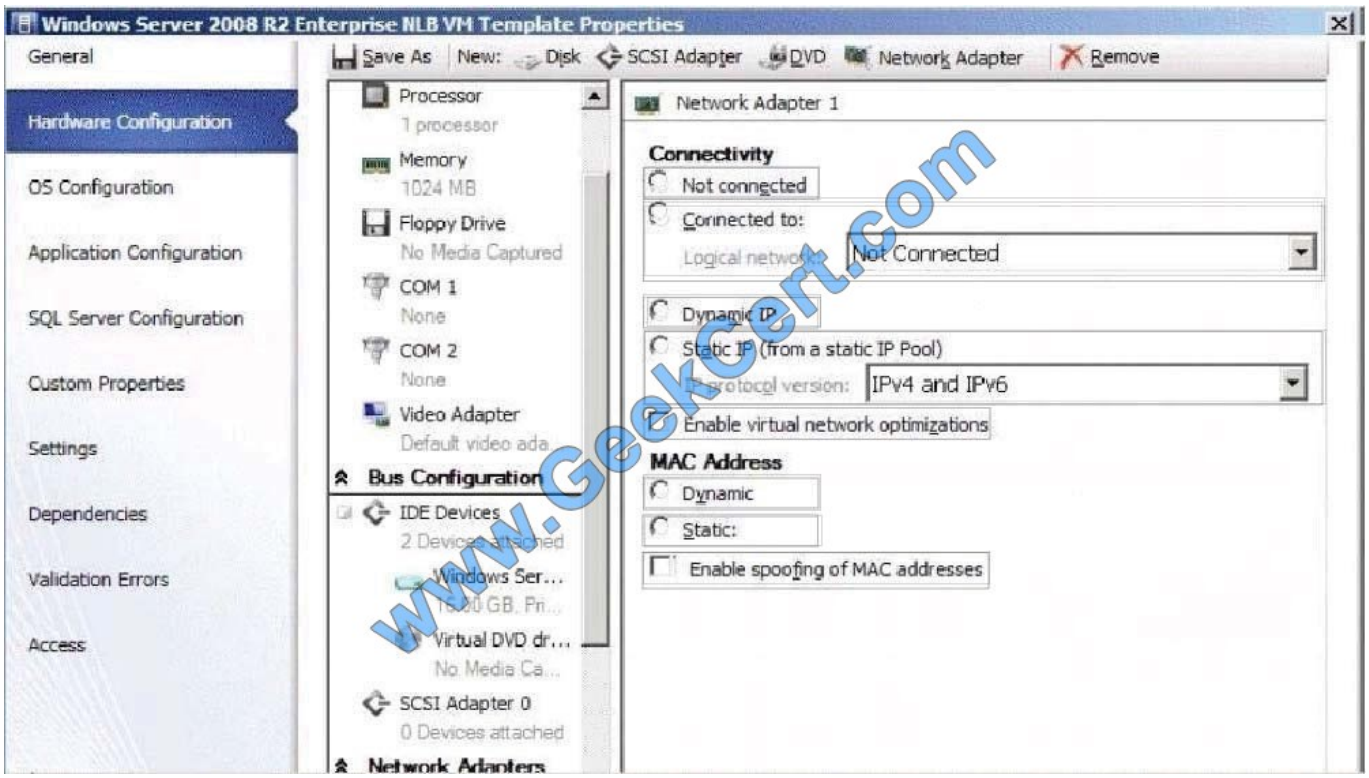
The service is configured to use Network Load Balancing (NLB).

You need to create a Hardware Profile for the virtual machines that will be added to the service template.

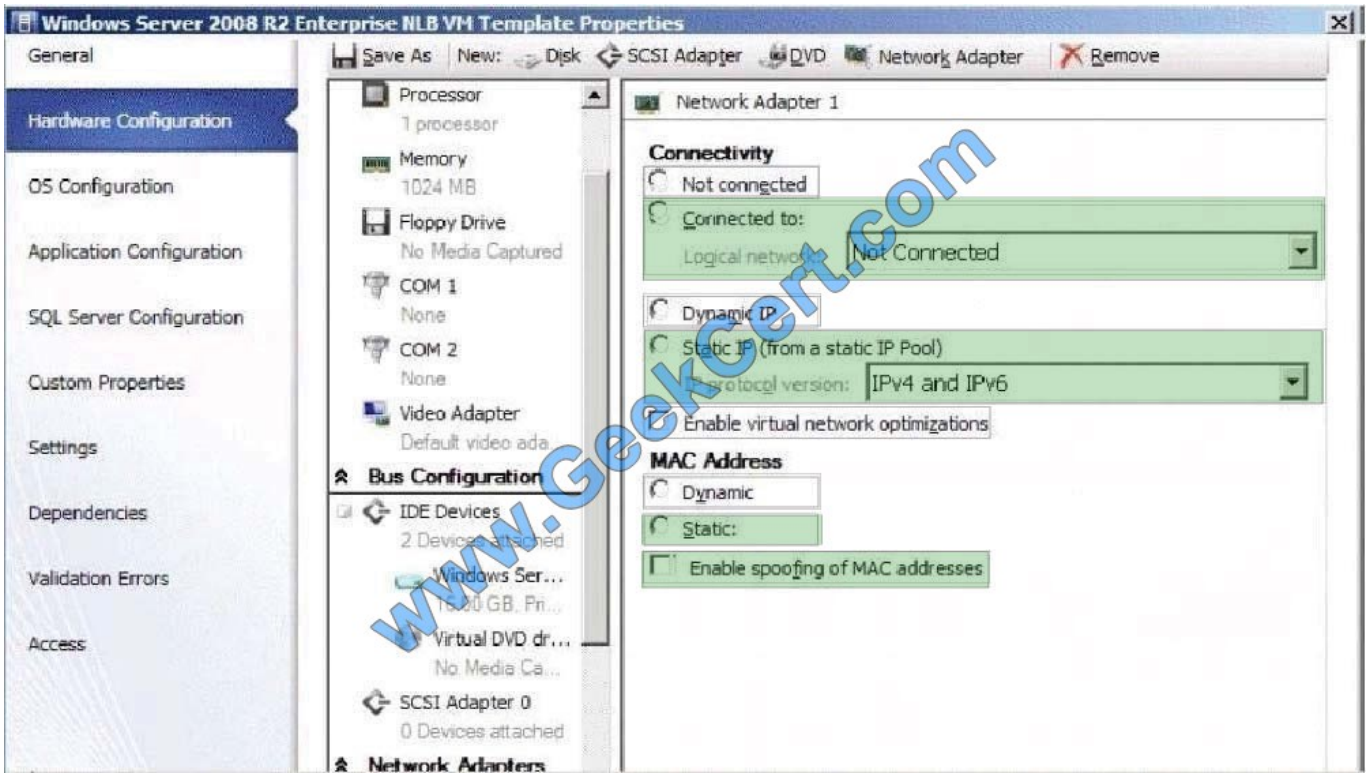
The solution must ensure that the virtual machines will use Windows Network Load Balancing.

Which settings should you configure in the Hardware Profile? To answer, configure the four appropriate settings in the dialog box in the answer area.

Hot Area:



Correct Answer:



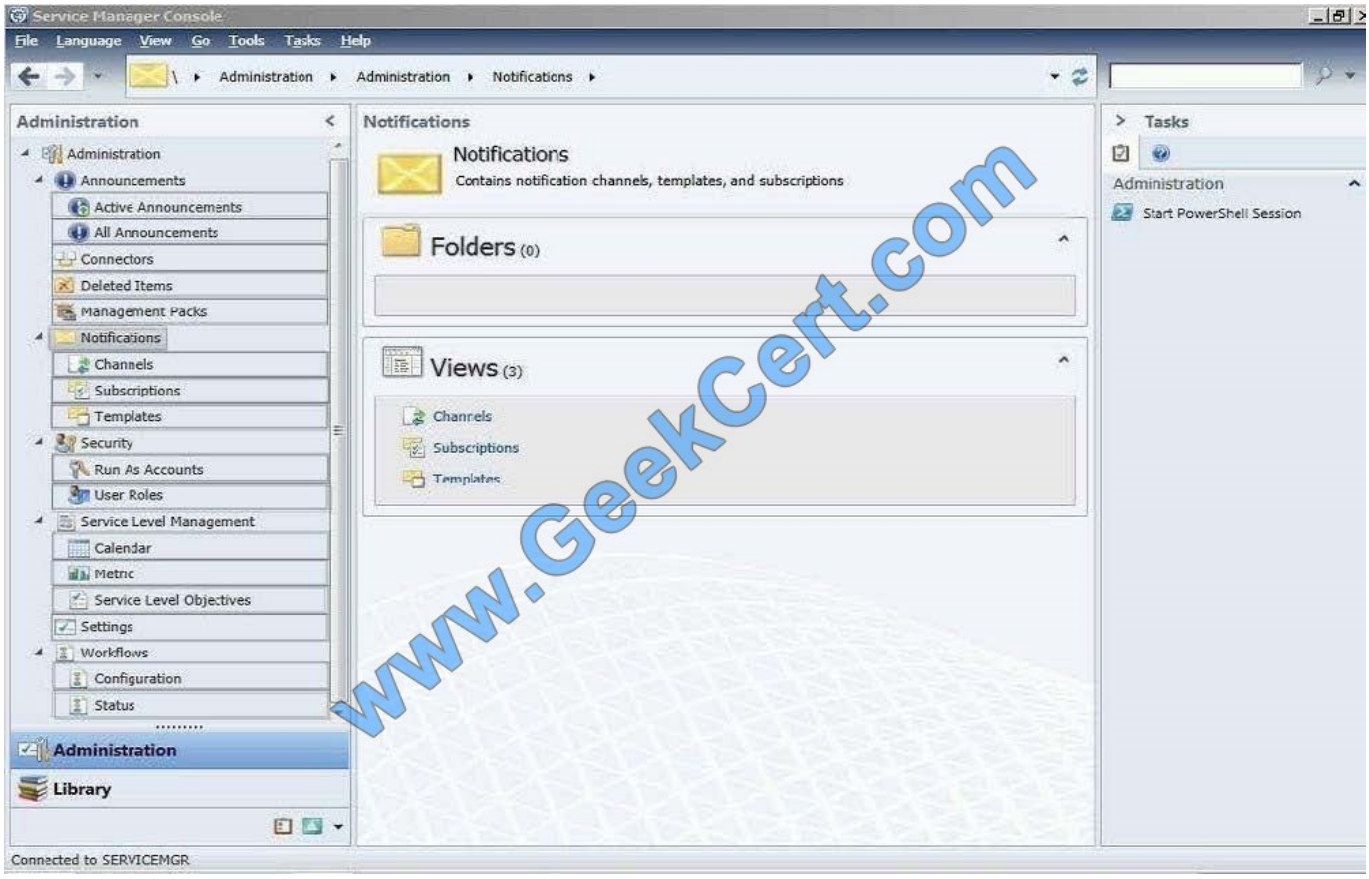
QUESTION 5

Your company help desk uses System Center 2012 Service Manager to manage and track problems.

You need to ensure that the manager of the help desk is notified automatically when a highpriority incident is updated.

What should you configure? To answer, select the appropriate configuration in the answer area.

Hot Area:



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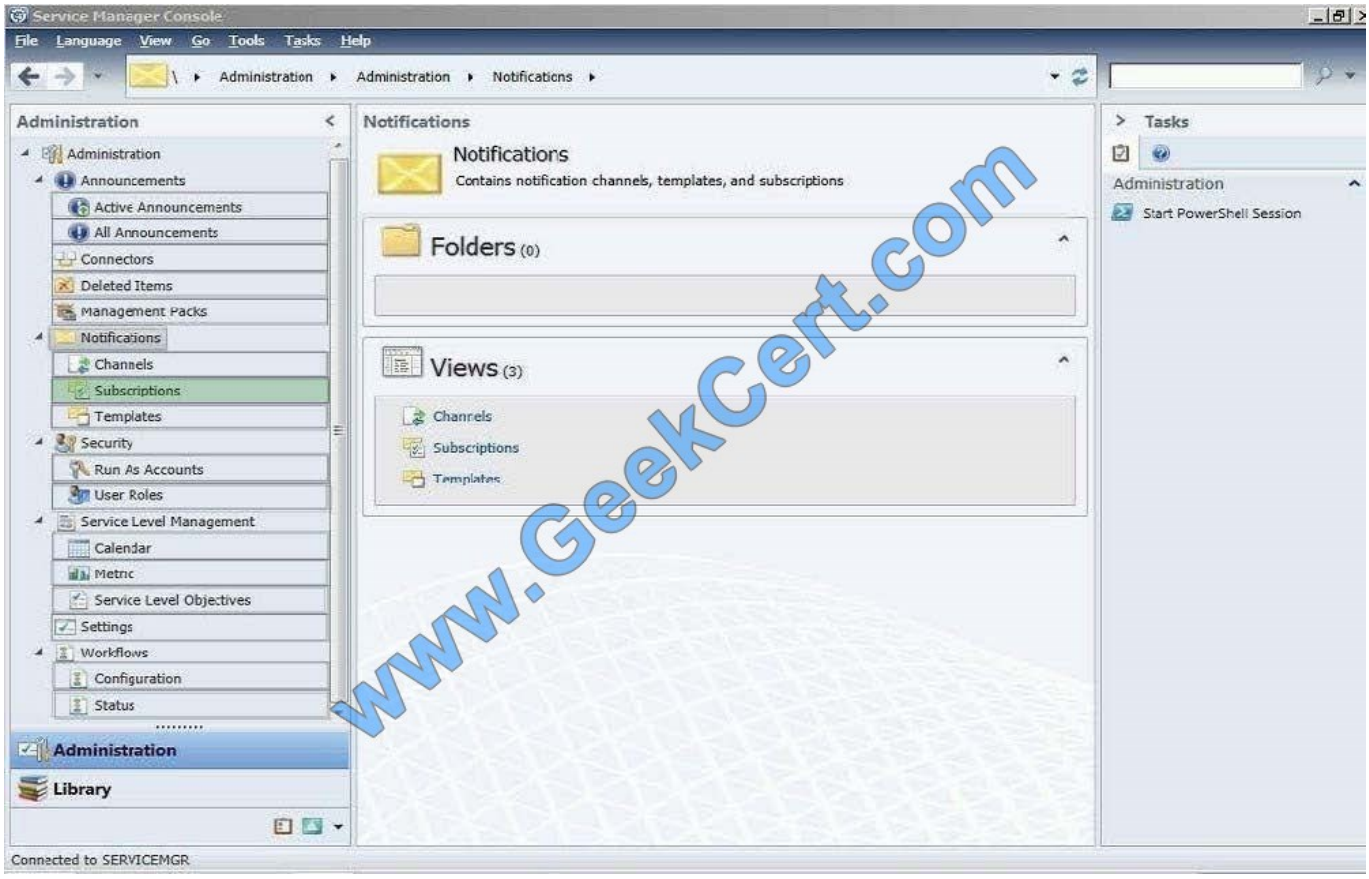
Correct Answer:



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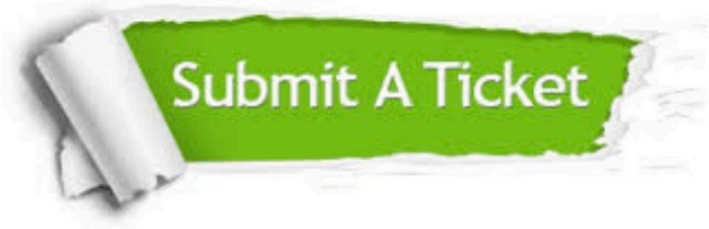

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