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TS: Designing, Assessing, and Optimizing Software Asset Management (SAM)

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QUESTION 1

Rate your level of proficiency with coordinating technologies, including managing data collection, data interfaces between disparate data sources, and reporting.

A. Very High

B. High

C. Moderate

D. Low

E. Very Low

Correct Answer: A

QUESTION 2

Your customer\'s Acquisition Process key competency has a Basic maturity level. You need to recommend a process to improve the Acquisition Process maturity level. Which process should you recommend?

A. Reuse licenses as computers are retired.

B. Require an annual sign-off on all SAM reports.

C. Collect entitlement records throughout the organization.

D. Require that software purchases be made from approved vendors.

Correct Answer: D

QUESTION 3

Your customer has the following key performance indicators:

?he SAM plan is defined and approved.

?ign-off on SAM reports is performed annually.

?irect SAM responsibility is identified throughout the organization. You need to identify the minimum SAM maturity level represented by all of these indicators.

Which maturity level should you identify?

A. Basic

B. Dynamic

C. Rationalized

D. Standardized

Correct Answer: D

QUESTION 4

Your customer has multiple departments named Human Resources, IT, Procurement, and Security. The customer has a SAM program. The customer\\'s license management process is manual. You plan to automate the license management

process. You need to identify which data source must be used to automate the license management process.

Which data source should you identify?

A. the Human Resources department\\'s employee records database

B. the IT department\\'s configuration management database (CMDB)

C. the Procurement department\\'s purchase order database

D. the Security department\\'s network access rights database

Correct Answer: C

QUESTION 5

Your customer has several departments. Purchasing for the departments is decentralized. The customer purchases licenses under a Microsoft Open License agreement and purchases fully packaged products (FPPs). All software and license

information is decentralized.

You need to reconcile all license information.

What should you do?

A. Use Microsoft License Statement (MLS).

B. Review software use and data collection policies.

C. Collect user logon information and look up the department information for each user.

D. Include department information for all computers and licenses in the inventories.

Correct Answer: D

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