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QUESTION 1

You work as a desktop technician at ABC.com. The network consists of a single Active Directory domain named ABC.com. All servers on the network run Windows Server 2008. All client computers now run Windows 7 Professional having recently been uABCraded from Windows Vista.

All servers and network printers have static IP addresses. All client computers are desktop computers configured as DHCP clients.

Several users print to a laser print device named ABC-PRT01. You configure a Group Policy Object (GPO) to deploy a new printing application to the client computers.

After the deployment of the new application, users report that they are no longer able to print to ABC- PRT01. You discover that the new application updated the device driver for ABC-PRT01 as part of the installation.

How can you enable the users to print to ABC-PRT01?

A. Your best option would be to uninstall the new printing application.

B. Your best option would be to run the new application in Windows Vista Compatibility Mode.

C. Your best option would be to use Device Manager to roll back the driver.

D. Your best option would be to configure ABC-PRT01 to use DHCP.

Correct Answer: C

QUESTION 2

Your company network has 500 client computers that run Windows 7. Your team consists of 20 desktop support technicians. Two technicians troubleshoot a hardware-related performance issue on a computer. The technicians obtain different

results by using their own User Defined Data Collector Sets. You need to create a standardized Data Collector Set on a network share that is accessible to your team.

What should you create?

A. Event Trace Data Collector Set

B. Performance Counter Data Collector Set

C. Performance Counter Alert Data Collector Set

D. System Configuration Information Data Collector Set

Correct Answer: B

QUESTION 3

Your network contains a wired network and a wireless network. Users report that they experience intermittent problems

accessing network resources when they connect to the internal wireless network. You discover that an unsecured rogue wireless access point uses the same Service Set Identifier (SSID) as the internal wireless network. You need to ensure that the users only connect to the internal wireless network. What should you do?

A. Configure a Windows Connect Now Group Policy.

B. Configure a Wireless Network (IEEE 802.11) Policy.

C. Delete the rogue network from the Network and Sharing Center on each computer.

D. Create a Connection Manager Administration Kit (CMAK) profile and deploy it to all users.

Correct Answer: B

QUESTION 4

You have a computer that runs Windows 7. A user installs a third-party media player on the computer. You discover that all media files automatically open by using the third-party media player. You need to ensure that all media files open automatically by using Windows Media Player. You must achieve this goal by using the minimum amount of administrative effort. What should you do?

A. Select a media file. Right-click the file and select Open with.

B. Select a media file. Right-click the file and select Restore previous versions.

C. From Control Panel, modify the Set your default programs settings.

D. From Control Panel, modify the Set program access and computer defaults settings.

Correct Answer: C

QUESTION 5

Multiple users report that their Windows 7 computers take longer to start than when their computers were first installed. A help desk technician reports that the problem is related to installed applications. You need to recommend a solution that identifies the applications that run during the startup process. What should you recommend?

A. Event Forwarding

B. MSConfig.exe

C. Problem Steps Recorder

D. Reliability Monitor

Correct Answer: B

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