



# 70-685<sup>Q&As</sup>

Windows 7, Enterprise Desktop Support Technician

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### QUESTION 1

You deploy a WAP in one of the company locations. Client computers connect to it by using the WiFi GPO.

You need to ensure that users cannot change the network location for the connection.

Which policy should you define?

- A. Wireless Network (IEEE 802.11)
- B. IP Security
- C. Network List Manager
- D. Windows Firewall with Advanced Security

Correct Answer: C

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### QUESTION 2

A company has computers running Windows 7 Enterprise. User accounts are part of the Users group on the computers.

A user has an application named Dialer that uses a modem to dial in to remote systems. The application looks for phonebook entries in a folder named C:

\Program Files (x86)\Dialer\Phonebook\. When the user tries to save files to the folder, a message appears that says "You don't have permission to save in this location. Contact the administrator to obtain permission."

You need to modify the NTFS permissions of the folder so that the user can save files to the folder.

Which two actions should you perform in sequence?

(To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.)

Select and Place:



Grant Modifypermission to the Users group.

Grant Modifypermission to the Administrators group.

Move the Phonebook folder to the C:\Users folder.

Move the Dialer folder to the C:\Program Files folder.

From the Phonebook folder' s Properties window,open the Security tab.

From the Phonebook folder' s Properties window,open the Sharing tab.

Correct Answer:

Grant Modifypermission to the Administrators group.

Move the Phonebook folder to the C:\Users folder.

Move the Dialer folder to the C:\Program Files folder.

From the Phonebook folder' s Properties window,open the Sharing tab.

From the Phonebook folder' s Properties window,open the Security tab.

Grant Modifypermission to the Users group.

### QUESTION 3

All client computers on your company network run Windows 7.

After the installation of a third-party defragmentation tool, several employees are unable to start their portable computers in normal or safe modes.

The Original Equipment Manufacturer (OEM) recovery partition is not installed on the computers. The Boot Configuration Database (BCD) has also been corrupted. You need to repair the BCD so that the computers can start.

What should you do?

- A. Create a new system repair disc and run the System Image Recovery tool on the employee computers.
- B. Create a new system repair disc and run the Startup Repair recovery tool on the employee computers.
- C. Start each computer from the installation DVD. Select the Last Known Good Configuration advanced boot option.



D. Start each computer from the installation DVD. In the System Recovery Options dialog box, select the System Restore recovery tool.

Correct Answer: B

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#### QUESTION 4

A company has new portable computers running Windows 7.

On one of the computers, the USB mouse cursor does not move. You connect the mouse to another computer, where it works correctly.

You need to recommend possible solutions to the problem. What should you recommend? (Choose all that apply.)

- A. Connect the mouse into a different USB port.
- B. Enable the USB controller in the BIOS.
- C. Disable the computer's trackpad.
- D. Disable Hot Keys on the computer.
- E. Turn on Mouse Keys.

Correct Answer: ABC

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#### QUESTION 5

You deploy App1 on a test Windows 7 computer and notice that it fails to run.

You need to ensure that App1 runs on Windows 7 computers.

What should you do?

- A. Digitally sign App1.
- B. Develop and deploy a shim for App1.
- C. Configure an AppLocker policy.
- D. Configure a Software Restriction Policy.

Correct Answer: B

<http://www.youtube.com/watch?v=XgbjlrkvUk> [http://technet.microsoft.com/en-us/library/dd837645\(v=ws.10\).aspx](http://technet.microsoft.com/en-us/library/dd837645(v=ws.10).aspx)

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