70-713^{Q&As}

Software Asset Management (SAM) - Core

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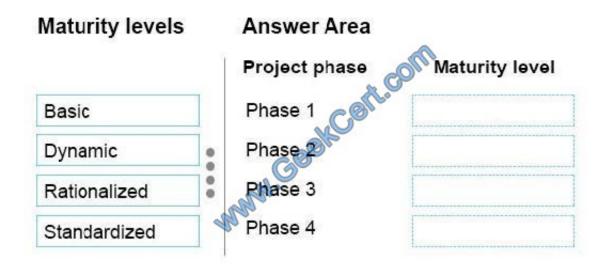
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QUESTION 1

You need to help an organization progress through each level of the Microsoft SAM Optimization Model (SOM).

In which order should you progress through the levels? To answer, drag the maturity levels to the correct project phases. Each maturity level may be used once, more than once, or not at all. You may need to drag the split bar between panes
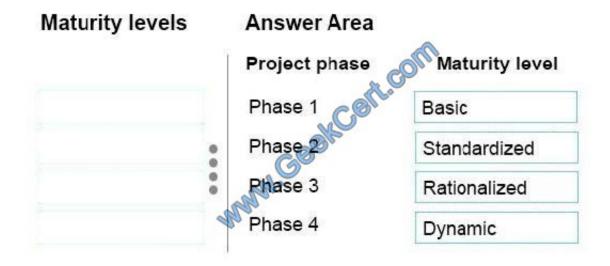
or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Maturity levels

| Basic |
| Dynamic |
| Rationalized |
| Standardized |

Answer Area

Project phase	Maturity level
Phase 1	
Phase 2	
Phase 3	
Phase 4	

Correct Answer:

Maturity levels

Answer Area

Project phase	Maturity level
Phase 1	Basic
Phase 2	Standardized
Phase 3	Rationalized
Phase 4	Dynamic

QUESTION 2

You have detailed reports on the following Microsoft SAM Optimization Model (SOM) key competencies:

Accuracy of Inventory Acquisition Process Deployment Process Hardware and Software Inventory License Entitlement Records Operations Management Interfaces SAM Improvement Plan SAM Throughout Organization

You need to determine if the organization has progressed to the next SOM maturity level.

Which two additional key competences should you include in the assessment reports? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Employee Engagement

B. Network Bandwidth Utilization

C. Retirement Process

D. Periodic Evaluation

Correct Answer: CD

The ISO 19770-1 Category SAM Lifecycle Process Interfaces includes Retirement Process with the Competency questions: What percentage of retired hardware assets are tracked in a way to enable the software on them to be reused?

The ISO 19770-1 Category SAM Verification Processes includes Periodic Evaluation with the Competency questions: How often do you reconcile software deployments (usage) to software entitlements (purchases)? Software entitlements are

software licenses owned or previously acquired.

References:

SAM Optimization brochure direct to customer us, page 4

http://download.microsoft.com/download/3/5/4/354b34f9-320c-42f1-b56d-ce4282ddb796/sam_optimization_brochure_direct-to-customer_us.pdf

QUESTION 3

You manage the software and hardware retirement process for a customer. The customer does not use Microsoft Software Assurance.

The customer plans to retire desktop computers that have the following characteristics:

All hardware is more than three years old.

All desktop computers have Windows preinstalled.

All Microsoft Office licenses are purchased under a volume license agreement.

You need to recommend a solution for reusing licenses.

What should you recommend?

A. Reuse none of the licenses.

B. Purchase Software Assurance and reuse all licenses.

C. Reuse all licenses for Windows.

D. Reuse all licenses for Office.

Correct Answer: D

QUESTION 4

You are implementing a SAM improvement program for an organization.

SAM process owners lack tools for collecting inventory data and reporting details about software installations. You must improve the software lifecycle management process.

You need to recommend a tool that meets the following requirements:

supports Windows client and server operating systems includes inventory and reporting tools for installed applications
What should you use?

A. Microsoft Intune

B. System Center Operations Manager (OpsMgr)

C. System Center Configuration Manager (ConfigMgr)

D. Microsoft Active Directory Group Policy

Correct Answer: B

QUESTION 5

You are conducting a SAM assessment survey for a customer. The customer does not have documented SAM processes or a dedicated SAM team.

You need to capture the details of the customer\\'s undocumented SAM processes.

What should you do?

A. Identify and interview managers that have SAM responsibilities.

B. Request System Center Configuration Manager (ConfigMgr) software inventory reports from IT.

C. Review purchase orders from the last 12 months to identify software purchasing patterns.

D. Collect software inventory by using the Microsoft Assessment and Planning Toolkit (MAP).

Correct Answer: A

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