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Software Asset Management (SAM) - Core

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QUESTION 1

Note: This question is part of a series of questions that use the same or similar answer choices. An answer choice may be correct for more than one question in the series. Each question is independent of the other questions in this series.

Information and details provided in a question apply only to that question.

You represent a SAM partner.

A client must consolidate their IT departments into a single business unit. The client was previously assessed in the Microsoft SAM Optimization Model (SOM) key competencies and assigned a SAM maturity level.

You need to ensure that unused Microsoft Office 365 licenses are reclaimed.

What should you do?

A. Purchase software only from approved vendors.

B. Publish software deployment reports to stakeholders.

C. Use information provided by a software publisher.

D. Use software metadata generated by the client.

E. Deploy only approved software.

F. Formulate a retirement process.

G. Create an inventory of deployed assets.

H. Maintain updated records of deployed assets.

Correct Answer: C

QUESTION 2

You have detailed reports on the following Microsoft SAM Optimization Model (SOM) key competencies:

Accuracy of Inventory Acquisition Process Deployment Process Hardware and Software Inventory License Entitlement Records Operations Management Interfaces SAM Improvement Plan SAM Throughout Organization

You need to determine if the organization has progressed to the next SOM maturity level.

Which two additional key competences should you include in the assessment reports? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Employee Engagement

B. Network Bandwidth Utilization

C. Retirement Process

D. Periodic Evaluation

Correct Answer: CD

The ISO 19770-1 Category SAM Lifecycle Process Interfaces includes Retirement Process with the Competency questions: What percentage of retired hardware assets are tracked in a way to enable the software on them to be reused?

The ISO 19770-1 Category SAM Verification Processes includes Periodic Evaluation with the Competency questions: How often do you reconcile software deployments (usage) to software entitlements (purchases)? Software entitlements are

software licenses owned or previously acquired.

References:

SAM Optimization brochure direct to customer us, page 4

http://download.microsoft.com/download/3/5/4/354b34f9-320c-42f1-b56d-ce4282ddb796/sam_optimization_brochure_direct-to-customer_us.pdf

QUESTION 3

An organization purchases all licenses through a Microsoft Open License agreement. The organization retains all purchasing information in a Microsoft Excel spreadsheet.

You need to ensure that the organization\\'s purchasing information is accurate.

What should you use?

A. Microsoft Volume Licensing Service Center (VLSC)

B. Microsoft License Advisor (MLA)

C. System Center Configuration Manager (ConfigMgr)

D. Microsoft License Statement (MLS) report

Correct Answer: D

Have you ever asked your Microsoft account team to help you understand what licenses you own? If so, you may have received a spreadsheet listing the contents of your current Select or Enterprise Agreement. While that information is useful, it\\'s not complete. It only includes data on what you have bought during the current agreement term. What about the products you bought four years ago? Or ten years ago?

To achieve a complete view of your Microsoft investment, you need an inventory ?something called a Microsoft License Statement (MLS). This little known spreadsheet document is a comprehensive effort by Microsoft to inventory every license transaction made by your company. It\\'s common to see transactions going back fifteen or twenty years on the MLS.

References: https://npifinancial.com/blog/what-is-a-microsoft-license-statement-why-do-you-need-one/

QUESTION 4

An organization implements System Center Configuration Manager (ConfigMgr) and Microsoft Intune. The organization uses desktop and laptop computers, tablet devices, and Android and iOS devices.

The organization needs detailed reports to verify adoption of SAM policies and license compliance. Reports must not impact the performance of production databases, applications, or data warehouse servers.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statement	Yes	No
ConfigMgr requires Microsoft SQL Server Analysis Services (SSAS) in order to run advanced reporting services.	○	○
You can perform detailed reporting for both iOS and Android devices.	○	○

Correct Answer:

Answer Area

Statement	Yes	No
ConfigMgr requires Microsoft SQL Server Analysis Services (SSAS) in order to run advanced reporting services.	○	○ (selected)
You can perform detailed reporting for both iOS and Android devices.	○ (selected)	○

QUESTION 5

You perform a SAM engagement.

You need to implement an on-premises management solution for your hardware and software component. The solution must meet the following requirements:
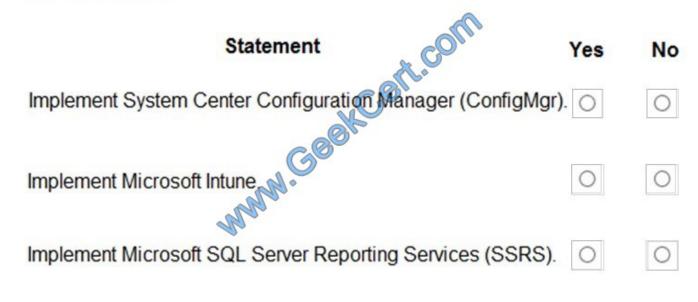
Perform basic inventory discovery.

Track application versions over time.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statement	Yes	No
Implement System Center Configuration Manager (ConfigMgr).	○	○
Implement Microsoft Intune.	○	○
Implement Microsoft SQL Server Reporting Services (SSRS).	○	○

Correct Answer:

Answer Area

Statement	Yes	No
Implement System Center Configuration Manager (ConfigMgr).	◉	○
Implement Microsoft Intune.	○	◉
Implement Microsoft SQL Server Reporting Services (SSRS).	◉	○

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