



7004.1^{Q&As}

Avaya Communication Server 1000 for Avaya Aura® Maintenance Exam

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QUESTION 1

Click the Exhibit button.

Intercept Treatments Options					
Condition *	Station	Attendant	Tie Trunk	Non Tie	San Route
1 Access denied	Overflow tone	Overflow tone	Overflow tone	Attendant	
2 Call to a lockout set	Busy tone	Busy tone	Busy tone	Busy tone	
3 Call to vacant number	Attendant	Overflow tone	Overflow tone	Attendant	
4 Calls to listed directory number	Not applicable	Overflow tone	Not applicable	Not applicable	
5 Invalid NARS/BARS call	Overflow tone	Overflow tone	Overflow tone	Attendant	
6 Maintenance busy numbers	Overflow tone	Overflow tone	Overflow tone	Attendant	
7 MFC call to vacant number	Overflow tone	Overflow tone	Overflow tone	Attendant	
8 MFC call to vacant office	Overflow tone	Overflow tone	Overflow tone	Attendant	
9 MFC congestion	Overflow tone	Overflow tone	Overflow tone	Attendant	
10 NARS/BARS blocked calls	Overflow tone	Overflow tone	Overflow tone	Attendant	
11 NARS/BARS invalid translation	Overflow tone	Overflow tone	Overflow tone	Attendant	
12 NARS/BARS restricted calls	Overflow tone	Overflow tone	Overflow tone	Attendant	
13 Redirection count limit exceeded	Attendant	Overflow tone	Attendant	Attendant	
14 Restricted call	Overflow tone	Not applicable	Overflow tone	Not applicable	

A customer has asked if the Communication Server 1000 RIs. 7 x system can route anyone that dial an unassigned number in the customer's DID range to the Attendant. In reviewing the current configuration as shown in the exhibit, what do you conclude? (Choose two)

- A. only internal station users are routing to the Attendant
- B. internal station users and non tie line users are routing to the Attendant
- C. all caller types are receiving an overflow tone
- D. NET_DATA Attendant and tie trunk users are receiving an overflow tone

Correct Answer: B

QUESTION 2

Click the Exhibit button.



The screenshot shows a 'Search DN' window with the following fields:

- DN Status:
- Customer Number:
- DN Range: -
- Search button

Search Results: 43 Records

Buttons: Assign, Cancel

#	DN	Customer
1	2000	0
2	2003	0
3	2004	0
4	2005	0
5	2006	0
6	2007	0
7	2008	0
8	2010	0
9	2011	0
10	2012	0
11	2013	0
12	2014	0
13	2015	0
14	2017	0
15	2018	0
16	2019	0
17	2099	0

On the right side of the window, there is a scrollable list of DNs from 2051 to 2090, each with a radio button next to it.

A Communication Server 1000 RIs. 7 x customer is adding a new Human Resource department with eight IP telephone users. The customer has asked for the telephones to be programmed with consecutive Directory Number (DNs) from their DID range (2000-2099). Which number sequence is available to meet the customer's requirements?

- A. 2001 2008
- B. 2010 2017
- C. 2050 2057
- D. 2091 - 2098

Correct Answer: D

QUESTION 3

Click the Exhibit button.



```
Partial CDB report
OAS_DATA
ODN0
ODN1
ODN2
ODN3
ODN4
ODN5
ODN6
ODN7
ODN8
ODN9
ASTM 30
HDOPT 0
HDTM 30
RDR_DATA
OPT CFO CFRD DSTD PVCA CWRD MCX
FNAD HNT
FNAT HNT
FNAL HNT
CFTA NO
CCFWDN
CFN0 4
CFN1 4
CFN2 4
DFN0 4
DFN1 4
DFN2 4
DNDH NO
TRCL 0
DFNR 0
CRT0 00 00 00 00
CRT1 00 00 00 00
CRT2 00 00 00 00
CRT3 00 00 00 00
DAY0
DAY1
DAY2
DAY3
HOLIDAY0
HOLIDAY1
HOLIDAY2
```

A customer requires that Distinctive Ringing on a route be allowed. Which programming within the Customer Data Block (LD 15) indicates the number of times the call receive a distinctive ring before redirection?

- A. RNGO, RNG1, RNG2
- B. FNA0, FNA1, and FNA2



- C. DFN0, DFN1, and DFN2
D. CRT0, CRT1, and CRT2

Correct Answer: C

QUESTION 4

Click the Exhibit button.

TRAN	AC1	RLI 2	RLI 3	RLI 4	RLI 9
NPA	1912	ENTR 0	ENTR 0	ENTR 0	ENTR 0
RLI	4	ROUT 3	ROUTE 5	ROUT 2	ROUT 4
SDRR	NONE	TOD 0 ON 1 ON 2 ON 3 ON	TOD 0 ON 1 ON 2 ON 3 ON	TOD 0 ON 1 ON 2 ON 3 ON	TOD 0 ON 1 ON 2 ON 3 ON
ITEI	NONE	4 ON 5 ON 6 ON 7 ON	4 ON 5 ON 6 ON 7 ON	4 ON 5 ON 6 ON 7 ON	4 ON 5 ON 6 ON 7 ON
NPA	1914	CNV NO	CNV NO	CNV NO	CNV NO
RLI	3	EXP NO	EXP NO	EXP NO	EXP NO
SDRR	NONE	FRL 3	FRL 1	FRL 3	FRL 1
ITEI	NONE	DMII 0	DMII 2	DMII 0	DMII 0
NPA	1718	FCI 0	FCI 1	FCI 0	FCI 0
RLI	4	OHQ NO	OHQ NO	OHQ NO	OHQ NO
SDRR	NONE	CBQ NO	CBQ NO	CBQ NO	CBQ NO
ITEI	NONE	ISET 1	ENTR 1	ENTR 1	ENTR 1
NPA	1718	MFRL 0	ROUTE 1	ROUT 0	ROUT 2
RLI	4	ENTR 1	TOD 0 ON 1 ON 2 ON 3 ON	TOD 0 ON 1 ON 2 ON 3 ON	TOD 0 ON 1 ON 2 ON 3 ON
SDRR	NONE	ROUT 1	4 ON 5 ON 6 ON 7 ON	4 ON 5 ON 6 ON 7 ON	4 ON 5 ON 6 ON 7 ON
ITEI	NONE	TOD 0 ON 1 ON 2 ON 3 ON	CNV NO	CNV NO	CNV NO
NPA	1717	4 ON 5 ON 6 ON 7 ON	EXP NO	EXP YES	EXP NO
RLI	9	CNV NO	FRL 3	FRL 3	FRL 3
DENY	39680	EXP NO	DMII 0	DMII 0	DMII 0
DENY	39681	FRL 3	FCI 0	FCI 0	FCI 0
DDO	5344000	DMII 0	OHQ NO	OHQ NO	OHQ NO
NPA	1814	FCI 0	CBQ NO	CBQ NO	CBQ NO
RLI	4	OHQ NO	ENTR 2	ENTR 2	ENTR 2
SDRR	NONE	CBQ NO	ROUT 0	ROUT 0	ROUT 0
ITEI	NONE	ENTR 2	TOD 0 ON 1 ON 2 ON 3 ON	TOD 0 ON 1 ON 2 ON 3 ON	TOD 0 ON 1 ON 2 ON 3 ON
NPA	1609	ROUT 0	4 ON 5 ON 6 ON 7 ON	4 ON 5 ON 6 ON 7 ON	4 ON 5 ON 6 ON 7 ON
RLI	2	TOD 0 ON 1 ON 2 ON 3 ON	CNV NO	CNV NO	CNV NO
DDO	33350	4 ON 5 ON 6 ON 7 ON	EXP YES	EXP YES	EXP YES
ITEI	NONE	CNV NO	FRL 3	FRL 3	FRL 3
NPA	1609	EXP YES	DMII 0	DMII 0	DMII 0
RLI	2	FRL 3	FCI 0	FCI 0	FCI 0
DDO	33350	DMII 0	OHQ NO	OHQ NO	OHQ NO
ITEI	NONE	FCI 0	CBQ NO	CBQ NO	CBQ NO
NPA	1609	OHQ NO			
RLI	2	CBQ NO			
DDO	33350				
ITEI	NONE				

Given the customer's programmed database shown in the exhibit and where AC1 = 9, which RLI will call complete when a station user dials 9-814-666-3434?

- A. RLI 2
B. RLI 3
C. RLI 4
D. RLI 9
E. Call will not complete as dialed

Correct Answer: E

QUESTION 5

Your customer has a Communication Server 1000 RIs. 7 x system equipped with System Errors and Events Lookup pack 245 that provides the ability to display system messages on screen. When a system message is received, which



procedure should you use to look it up and display it on the screen?

- A. Enter the system error number followed by For example, bug4080
- B. Enter bug followed by the system error code and .For example, bugerr4080
- C. Enter errcde followed by the system error code and .For example, errcde bug4080
- D. Enter err followed by the system error code followed by .For example, err bug4080

Correct Answer: A

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