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Avaya Aura Core Components Support Exam

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QUESTION 1

After an Avaya Aura® Communication Manager (CM) upgrade, a customer called Avaya support because their SIP telephones were unable to login. Support was able to confirm that the telephones had not been upgraded.

Which pre-implementation step was omitted?

- A. Provide accurate licensing specification.
- B. Verify version installed is compatible with existing versions.
- C. Test all third-party equipment and software.
- D. Access support.avaya.com to verify customer systems compatibility.

Correct Answer: B

QUESTION 2

Which statement describes the steps to save the traceSM log file?

- A. While traceSM is running, type '\\w\\' and a filename; the file is written to the user\\'s current directory.
- B. Export all logs from the Avaya Aura® System Manager (SMGR) log viewer.
- C. While traceSM is running, type '\\w\\' and a filename; the file is written to the /tmp directory.
- D. Execute traceSM -w .

Correct Answer: D

QUESTION 3

After completing Discipline 2 ?Describe the Problem of the 8D Troubleshooting Methodology, what is the next discipline to be completed?

- A. Discipline 3 ?Prevent Recurrences
- B. Discipline 3 ?Develop Interim Containment Actions
- C. Discipline 3 ?Implement Corrective Actions
- D. Discipline 3 ?Implement a Work-around

Correct Answer: B

QUESTION 4

How can you obtain a list of Avaya Aura® Communication Manager (CM) alarms that have been raised today, including



previous alarms that are no longer active using CM SAT?

- A. Execute the display alarms previous command and hit F3.
- B. Execute the display alarms command, then change the '\\Previous ?\\' field from N to Y and hit F3.
- C. Execute the display alarms command, then change the '\\Resolved ?\\' field from N to Y and then hit F3.
- D. Execute the display alarms command, then change the '\\Historical ?\\' field from N to Y and hit F3.

Correct Answer: C

QUESTION 5

A remote worker using the Avaya Communicator on the smart mobile phone obtains a private IP address delivered from the corporate network over WiFi when in range of the wireless hot-spot. When the remote worker is out of range of the corporate WiFi it obtains a Public IP address via the 3G/4G mobile Service Provider.

When roaming from the public network to the corporate private network and vice versa, which strategy prevents the user from having to change the SIP Proxy Server address in the smartphone?

- A. Network Address Translation (NAT)
- B. Avaya Session Border Controller for Enterprise (SBCE) public IP-address
- C. Split Horizon DNS with FQDN
- D. Virtual Private Network (VPN)

Correct Answer: C

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